

Does Someone Want to Test Your Water?

Helpful Information from Newport News Waterworks



Maybe you've received a phone call — someone is going to be in your neighborhood testing the drinking water, and they want to know if you would like to have yours tested.

First of all - ***they're not from Waterworks.***

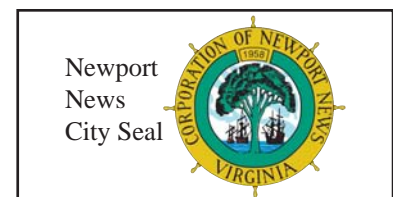
Secondly - ***your water is tested everyday,*** maybe not directly from your tap or your meter, but from locations all across the Peninsula. It's our way of maintaining quality control.

Lastly - if the caller wants to sell you an in-home filtration or purification device, ***that's your decision.*** But rest assured, your water is clean and safe to drink. That's Waterworks' responsibility, and not only do we meet all federal and state water quality regulations, but in many cases we exceed them.

You may not receive a phone call. Someone may knock on your door and want to come in and test your tap water.

First of all - ***they're not from Waterworks.*** If you have water quality concerns, please call us at 757-926-1000.

Secondly - ***we have a recognizable uniform.*** The Waterworks uniform is either a white or blue shirt (or if it's cold, a jacket) with a Newport News City seal on the sleeve.



Lastly - ***our employees carry a City employee I.D. card.*** Ask to see it. You may also call Waterworks Customer Service to verify whether we have a work order for your address or if we have an issue in your neighborhood.

Be safe, be smart, and if you have any concerns, call us.
757-926-1000 Monday through Friday, 8 am to 5 pm