

A Helpful Reminder from Newport News Waterworks

Our employees read approximately 3,200 meters every day. By keeping your meter box clear of obstructions, you can help them do the job more efficiently, which results in savings for you, our customer.

Do any bushes or shrubs growing near your meter box need trimming?



Do you have birdbaths, stepping stones or yard ornaments on top of your meter box?

Is a vehicle parked over your meter box?



Please check for and remove any obstacles that block access to your water meter. Your Waterworks meter readers thank you.



To find your meter box, look in your yard, usually near the street, for a flat metal cover like this.

For more information, please call customer service at 926-1000 (Monday - Friday, 8 a.m. to 5 p.m.).