



“YOU WANT TO BE A PART OF THIS!”

ANIMAL SERVICES TECHNICIAN

What would a typical day on the job be like — what work would I do?

If you have a passion for helping and caring for animals, look no further - this is the job for you!! A typical day for an Animal Services Technician will vary depending on intake volume and shelter needs. On a daily basis, you can expect to care for animals by providing appropriate food and water, grooming and bathing, cleaning of all animal cages; and daily housekeeping around the animal shelter. It is obvious that this job will require tons of animal interactions every day – so a passion for all types of animals is a must! There will never be a dull day in this position!

You will also have the opportunity to work with various internal departments, including animal control officers and outreach staff with animal handling, and assisting patrons with adoptions! You will be responsible for monitoring and reporting animal's health and behavior, or temperament issues to the shelter supervisor. You will also have the opportunity to assist with animal intake, evaluation, and medical treatments as directed. If you love helping and caring for all animals, this is the job for you!

How much money can I make?

In the Animal Services Technician II position, you could make a competitive salary ranging from \$27k to \$45k annually depending on education and experience.

What will I learn on the job?

Your knowledge and skills with animal handling for both domestic and wild animals will develop daily! There also be continued learning on state and city laws, codes, and ordinances revolving around animal care. Employees at the shelter are often cross trained in multiple areas, such as volunteer coordination and training, animal care and husbandry, animal behavior assessment and counseling, special events, marketing, social media marketing,

veterinary assistance, adoption counseling, and animal enrichment.

In addition to your continued learning, a unique opportunity exists to provide education to the community on best practices, benefits and challenges of pet-ownership. In terms of technology, this position will utilize Pet Point Shelter Management Software and Microsoft Suite daily.

What are the qualifications for this position?

There are two levels of the Animal Services Technician, so there is opportunity for advancement with this career track!

The Animal Services Technician I will require a high school diploma and 1-2 years of professional animal care or animal control experience, or an equivalent combination of education and experience.

The Animal Services Technician II will require a high school diploma and 3-4 years of professional animal care or animal control experience, or an equivalent combination of education and experience to qualify.

What are the hours like for this position?

The shelter is open daily for owner surrenders and reclaims, and the animals need daily care. There are multiple shift options available within the hours of operations which generally range from 7 a.m. to 6 p.m. Special events occur both in and out of the shelter and there are opportunities for outreach within the community during community based events.

Other stuff that's good to know:

The City of Newport News offers a comprehensive benefits package to include a Virginia Retirement System defined benefit and defined contribution plan, medical, dental, vision, and a variety of wellness initiatives. Come join a team that treats you like family and emphasizes open communication!

TO APPLY:

If interested in learning more about this opportunity, including position requirements, and to apply visit www.nnva.gov/jobs.