

Category	Service/Facility	Pre-Phase 1	Phase 1 (2 to 4 Weeks)
ENTERTAINMENT	Bowling Alleys*	⊗ Closed	⊗ Closed
	Farmers Markets*	⊗ Closed	● Open
	Movie Theaters*	⊗ Closed	⊗ Closed
	Museums*	⊗ Closed	⊗ Closed
FOOD & SHOPPING	Non-essential Retail/Mall*	● Open with 10-person limit; mall closed	● Open with 50% capacity; mall open with reduced hours
	Restaurants & Beverage Service*	● Takeout & delivery	● Takeout & delivery; outdoor seating at 50% capacity
GOVERNMENT	Bills & Taxes	● Pay online or by mail; deadline extension available for taxes	● Pay online or by mail; deadline extension available for taxes
	City Council Meetings	● Virtual meetings/hybrid approach	● Virtual meetings/hybrid approach
	City Offices	⊗ Closed to the public	⊗ Closed to the public
	Courts*	● Restricted docket	● Restricted docket
	DMV*	⊗ Closed	● Hampton office open for limited services by appointment only
	Garbage, Recycling & Bulk Collections	● Ongoing	● Ongoing
	Four Oaks Day Service Center	⊗ Closed; showers available Wed. & Fri.; meals served in community	⊗ Closed; showers available Wed. & Fri.; meals served in community
	HRT	● Limited routes & schedules; one bus every hour; free fares	● Limited routes & schedules; one bus every hour; free fares
	Human Services	⊗ Closed; apply for benefits online; CPS & APS hotline open	⊗ Closed; apply for benefits online; CPS & APS hotline open
	Libraries	⊗ Closed; online materials, virtual programming, mobile Wi-Fi access	⊗ Closed; all prior services, book drops open, curbside pickup for holds
	Peninsula Regional Animal Shelter	● Open; adoptions by appointment	● Open; limited entry
	Permits	● Online & Mail-In	● Online & Mail-In
	Recovery Operations Center	● Open; drop-off open; no mulch sales	● Open; drop-off open; mulch sales available
	Schools*	⊗ Closed	⊗ Closed
RECREATION & WORSHIP	Beaches*	● Fishing and exercise only	● Fishing and exercise only
	Campground (Newport News Park)*	⊗ Closed	● Open; campground store and laundry room closed
	Fishing Piers	● Open	● Open
	Fitness Centers*	⊗ Closed	⊗ Closed; limited to outdoor fitness classes
	Golf	● Courses open; pro shop & clubhouse closed	● Courses open; pro shop & clubhouse closed
	City Parks & Trails	● Open	● Open
	Parks & Rec Youth Programs/Childcare	⊗ Closed	⊗ Closed
	Places of Worship*	● Drive-in services; 10-person limit	● Drive-in services; 50% capacity
	Playgrounds & Basketball Courts	⊗ Closed	⊗ Closed
	Pools	⊗ Closed	⊗ Closed
	Recreation Centers	⊗ Closed	⊗ Closed
	Tennis Courts	● Open; no tournaments or league play	● Open; no tournaments or league play