

Section 5:
***Tabular Data and
Survey Instrument***

2013 City of Newport News Community Survey

Q1. OVERALL SATISFACTION WITH CITY SERVICES Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|-------------------|-----------|---------|--------------|----------------------|------------|
| Q1a. Overall quality of City services | 14.3% | 49.2% | 24.6% | 5.1% | 2.4% | 4.3% |
| Q1b. Overall quality of police and fire services | 32.1% | 43.0% | 13.7% | 4.1% | 1.8% | 5.2% |
| Q1c. Parks and recreation programs and facilities | 27.3% | 42.4% | 17.6% | 4.6% | 1.4% | 6.6% |
| Q1d. Customer service you receive from City employees | 18.3% | 40.5% | 24.9% | 6.5% | 3.0% | 6.9% |
| Q1e. Overall enforcement of City ordinances | 10.7% | 33.3% | 30.2% | 11.2% | 3.8% | 10.9% |
| Q1f. Maintenance of City streets, sidewalks, and infrastructure | 8.3% | 32.6% | 25.9% | 22.7% | 9.2% | 1.3% |
| Q1g. Overall maintenance of City buildings and facilities | 10.6% | 41.5% | 29.7% | 7.9% | 2.2% | 8.1% |
| Q1h. Overall flow of traffic | 5.4% | 25.1% | 27.1% | 27.1% | 13.5% | 1.8% |
| Q1i. Effectiveness of communication with the community | 7.5% | 30.9% | 33.2% | 15.7% | 5.1% | 7.5% |
| Q1j. How well the City is preparing for the future | 7.5% | 24.3% | 32.4% | 12.2% | 6.2% | 17.4% |
| Q1k. How well the City is prepared for disasters | 7.9% | 28.0% | 30.8% | 11.0% | 4.4% | 17.8% |
| Q1l. Quality of landscaping in parks, medians /other public areas | 18.9% | 45.9% | 21.4% | 7.2% | 2.0% | 4.5% |
| Q1m. Overall quality of economic development | 8.2% | 31.7% | 33.7% | 11.8% | 5.2% | 9.5% |

2013 City of Newport News Community Survey

Q1. OVERALL SATISFACTION WITH CITY SERVICES Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (Without Don't Know)

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|-------------------|-----------|---------|--------------|----------------------|
| Q1a. Overall quality of City services | 14.9% | 51.5% | 25.7% | 5.3% | 2.5% |
| Q1b. Overall quality of police and fire services | 33.9% | 45.4% | 14.4% | 4.4% | 1.9% |
| Q1c. Parks and recreation programs and facilities | 29.2% | 45.4% | 18.9% | 5.0% | 1.5% |
| Q1d. Customer service you receive from City employees | 19.7% | 43.5% | 26.7% | 6.9% | 3.2% |
| Q1e. Overall enforcement of City ordinances | 12.0% | 37.3% | 33.9% | 12.6% | 4.2% |
| Q1f. Maintenance of City streets, sidewalks, and infrastructure | 8.4% | 33.0% | 26.2% | 23.0% | 9.4% |
| Q1g. Overall maintenance of City buildings and facilities | 11.5% | 45.1% | 32.3% | 8.6% | 2.4% |
| Q1h. Overall flow of traffic | 5.5% | 25.5% | 27.6% | 27.6% | 13.8% |
| Q1i. Effectiveness of communication with the community | 8.1% | 33.4% | 35.9% | 17.0% | 5.5% |
| Q1j. How well the City is preparing for the future | 9.1% | 29.4% | 39.2% | 14.8% | 7.5% |
| Q1k. How well the City is prepared for disasters | 9.6% | 34.1% | 37.4% | 13.4% | 5.4% |
| Q1l. Quality of landscaping in parks, medians other public areas | 19.8% | 48.1% | 22.4% | 7.6% | 2.1% |
| Q1m. Overall quality of economic development | 9.1% | 35.0% | 37.2% | 13.0% | 5.8% |

2013 City of Newport News Community Survey

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q2. Most Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Overall quality of City services | 53 | 5.1 % |
| Overall quality of police and fire services | 110 | 10.6 % |
| Parks and recreation programs and facilities | 37 | 3.6 % |
| Customer service you receive from City employees | 31 | 3.0 % |
| Overall enforcement of City ordinances | 43 | 4.1 % |
| Maintenance of City streets, sidewalks, and infrastructure | 157 | 15.1 % |
| Overall maintenance of City buildings and facilities | 6 | 0.6 % |
| Overall flow of traffic | 228 | 22.0 % |
| Effectiveness of communication with the community | 37 | 3.6 % |
| How well the City is preparing for the future | 57 | 5.5 % |
| How well the City is prepared for disasters | 49 | 4.7 % |
| Quality of landscaping in parks, medians /other public areas | 9 | 0.9 % |
| Overall quality of economic development | 124 | 11.9 % |
| None chosen | 97 | 9.3 % |
| Total | 1038 | 100.0 % |

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q2. 2nd Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Overall quality of City services | 36 | 3.5 % |
| Overall quality of police and fire services | 49 | 4.7 % |
| Parks and recreation programs and facilities | 32 | 3.1 % |
| Customer service you receive from City employees | 31 | 3.0 % |
| Overall enforcement of City ordinances | 60 | 5.8 % |
| Maintenance of City streets, sidewalks, and infrastructure | 142 | 13.7 % |
| Overall maintenance of City buildings and facilities | 21 | 2.0 % |
| Overall flow of traffic | 154 | 14.8 % |
| Effectiveness of communication with the community | 49 | 4.7 % |
| How well the City is preparing for the future | 107 | 10.3 % |
| How well the City is prepared for disasters | 99 | 9.5 % |
| Quality of landscaping in parks, medians /other public areas | 17 | 1.6 % |
| Overall quality of economic development | 79 | 7.6 % |
| None chosen | 162 | 15.6 % |
| Total | 1038 | 100.0 % |

2013 City of Newport News Community Survey

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q2. 3rd Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Overall quality of City services | 45 | 4.3 % |
| Overall quality of police and fire services | 40 | 3.9 % |
| Parks and recreation programs and facilities | 32 | 3.1 % |
| Customer service you receive from City employees | 28 | 2.7 % |
| Overall enforcement of City ordinances | 27 | 2.6 % |
| Maintenance of City streets, sidewalks, and infrastructure | 85 | 8.2 % |
| Overall maintenance of City buildings and facilities | 21 | 2.0 % |
| Overall flow of traffic | 86 | 8.3 % |
| Effectiveness of communication with the community | 70 | 6.7 % |
| How well the City is preparing for the future | 99 | 9.5 % |
| How well the City is prepared for disasters | 99 | 9.5 % |
| Quality of landscaping in parks, medians /other public areas | 29 | 2.8 % |
| Overall quality of economic development | 135 | 13.0 % |
| None chosen | 242 | 23.3 % |
| Total | 1038 | 100.0 % |

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO Years? Top Three

| <u>Q2. Most Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Overall quality of City services | 134 | 12.9 % |
| Overall quality of police and fire services | 199 | 19.2 % |
| Parks and recreation programs and facilities | 101 | 9.7 % |
| Customer service you receive from City employees | 90 | 8.7 % |
| Overall enforcement of City ordinances | 130 | 12.5 % |
| Maintenance of City streets, sidewalks, and infrastructure | 384 | 37.0 % |
| Overall maintenance of City buildings and facilities | 48 | 4.6 % |
| Overall flow of traffic | 468 | 45.1 % |
| Effectiveness of communication with the community | 156 | 15.0 % |
| How well the City is preparing for the future | 263 | 25.3 % |
| How well the City is prepared for disasters | 247 | 23.8 % |
| Quality of landscaping in parks, medians /other public areas | 55 | 5.3 % |
| Overall quality of economic development | 338 | 32.6 % |
| None chosen | 217 | 20.9 % |
| Total | 2830 | |

2013 City of Newport News Community Survey

Q3. OVERALL PERCEPTION Several items that may influence your perception of Newport News as a community are listed below. Please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied"

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|-------------------|-----------|---------|--------------|----------------------|------------|
| Q3a. Overall feeling of safety in the City | 7.3% | 36.5% | 29.7% | 19.1% | 5.9% | 1.5% |
| Q3b. Overall value received for City tax dollars and fees | 4.9% | 25.6% | 33.1% | 22.3% | 9.3% | 4.9% |
| Q3c. Overall planning for growth | 4.3% | 21.7% | 36.1% | 15.8% | 4.9% | 17.0% |
| Q3d. Overall appearance of the City | 6.7% | 37.5% | 33.8% | 17.0% | 3.4% | 1.7% |
| Q3e. Availability of affordable housing | 6.7% | 23.9% | 31.4% | 17.1% | 7.7% | 13.1% |
| Q3f. Availability of employment | 4.1% | 20.4% | 32.7% | 21.5% | 9.5% | 11.8% |
| Q3g. Acceptance of diversity | 11.7% | 35.9% | 29.5% | 10.4% | 4.5% | 8.0% |
| Q3h. Quality of public schools | 7.3% | 26.8% | 28.9% | 16.8% | 7.4% | 12.8% |
| Q3i. Availability of affordable quality care for aging adults | 4.9% | 17.4% | 27.9% | 15.8% | 6.7% | 27.2% |
| Q3j. Availability of affordable quality health care | 7.2% | 26.8% | 27.5% | 16.9% | 7.7% | 13.9% |
| Q3k. Availability of preventive health services | 9.9% | 32.2% | 26.3% | 11.1% | 5.0% | 15.4% |
| Q3l. Overall quality of life in the City | 7.6% | 43.7% | 34.2% | 9.6% | 3.2% | 1.7% |

2013 City of Newport News Community Survey

Q3. OVERALL PERCEPTION Several items that may influence your perception of Newport News as a community are listed below. Please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied (Without Don't Know)"

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|---|-------------------|-----------|---------|--------------|----------------------|
| Q3a. Overall feeling of safety in the City | 7.4% | 37.1% | 30.1% | 19.4% | 6.0% |
| Q3b. Overall value received for City tax dollars and fees | 5.2% | 26.9% | 34.8% | 23.4% | 9.7% |
| Q3c. Overall planning for growth | 5.2% | 26.2% | 43.5% | 19.1% | 5.9% |
| Q3d. Overall appearance of the City | 6.8% | 38.2% | 34.3% | 17.3% | 3.4% |
| Q3e. Availability of affordable housing | 7.8% | 27.5% | 36.1% | 19.7% | 8.9% |
| Q3f. Availability of employment | 4.6% | 23.2% | 37.0% | 24.4% | 10.8% |
| Q3g. Acceptance of diversity | 12.7% | 39.0% | 32.1% | 11.3% | 4.9% |
| Q3h. Quality of public schools | 8.4% | 30.7% | 33.1% | 19.2% | 8.5% |
| Q3i. Availability of affordable quality care for aging adults | 6.8% | 23.9% | 38.4% | 21.8% | 9.2% |
| Q3j. Availability of affordable quality health care | 8.4% | 31.1% | 31.9% | 19.6% | 9.0% |
| Q3k. Availability of preventive health services | 11.7% | 38.1% | 31.1% | 13.1% | 5.9% |
| Q3l. Overall quality of life in the City | 7.8% | 44.4% | 34.8% | 9.7% | 3.2% |

2013 City of Newport News Community Survey

Q4. Public Safety: Police and Fire For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|----------------|-----------|---------|--------------|-------------------|------------|
| Q4a. Overall quality of local police protection | 19.6% | 44.1% | 19.2% | 9.1% | 3.0% | 5.1% |
| Q4b. Professionalism of police employees responding to emergencies | 25.7% | 38.3% | 17.9% | 4.0% | 2.5% | 11.7% |
| Q4c. How quickly police respond to 911 emergencies | 20.9% | 31.9% | 18.4% | 4.5% | 1.7% | 22.5% |
| Q4d. The visibility of police in neighborhoods | 18.2% | 37.5% | 22.4% | 13.5% | 4.7% | 3.7% |
| Q4e. The visibility of police in retail areas | 13.9% | 36.6% | 27.9% | 11.7% | 3.9% | 6.1% |
| Q4f. The City's efforts to prevent crime | 11.6% | 33.9% | 30.1% | 12.9% | 4.2% | 7.3% |
| Q4g. The City's efforts to enforce local traffic laws such as speeding | 16.7% | 42.8% | 22.4% | 8.9% | 4.3% | 4.9% |
| Q4h. Overall quality of local fire protection | 29.3% | 45.5% | 12.2% | 1.4% | 0.3% | 11.3% |
| Q4i. Professionalism of fire and EMT employees responding to emergencies | 34.0% | 37.7% | 10.1% | 0.9% | 0.4% | 16.9% |
| Q4j. How quickly fire rescue responds to 911 emergencies | 32.1% | 34.6% | 10.9% | 0.5% | 0.2% | 21.7% |
| Q4k. Quality of Emergency Medical Services (EMS) | 31.0% | 35.0% | 12.5% | 1.7% | 0.4% | 19.3% |

2013 City of Newport News Community Survey

Q4. Public Safety: Police and Fire For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|-------------------|-----------|---------|--------------|----------------------|
| Q4a. Overall quality of local police protection | 20.6% | 46.4% | 20.2% | 9.6% | 3.2% |
| Q4b. Professionalism of police employees responding to emergencies | 29.0% | 43.3% | 20.3% | 4.5% | 2.8% |
| Q4c. How quickly police respond to 911 emergencies | 27.0% | 41.2% | 23.8% | 5.8% | 2.2% |
| Q4d. The visibility of police in neighborhoods | 18.9% | 38.9% | 23.2% | 14.0% | 4.9% |
| Q4e. The visibility of police in retail areas | 14.8% | 39.0% | 29.7% | 12.4% | 4.1% |
| Q4f. The City's efforts to prevent crime | 12.5% | 36.6% | 32.5% | 14.0% | 4.5% |
| Q4g. The City's efforts to enforce local traffic laws such as speeding | 17.6% | 45.0% | 23.6% | 9.3% | 4.5% |
| Q4h. Overall quality of local fire protection | 33.1% | 51.3% | 13.7% | 1.6% | 0.3% |
| Q4i. Professionalism of fire and EMT employees responding to emergencies | 40.9% | 45.4% | 12.2% | 1.0% | 0.5% |
| Q4j. How quickly fire rescue responds to 911 emergencies | 41.0% | 44.2% | 14.0% | 0.6% | 0.2% |
| Q4k. Quality of Emergency Medical Services (EMS) | 38.5% | 43.4% | 15.5% | 2.2% | 0.5% |

2013 City of Newport News Community Survey

Q5. Which THREE of the public safety items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q5. Most Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Overall quality of local police protection | 209 | 20.1 % |
| Professionalism of police employees responding to emergencies | 50 | 4.8 % |
| How quickly police respond to 911 emergencies | 60 | 5.8 % |
| The visibility of police in neighborhoods | 171 | 16.5 % |
| The visibility of police in retail areas | 63 | 6.1 % |
| The City's efforts to prevent crime | 215 | 20.7 % |
| The City's efforts to enforce local traffic laws such as speeding | 57 | 5.5 % |
| Overall quality of local fire protection | 10 | 1.0 % |
| Professionalism of fire and EMT employees responding to emergencies | 8 | 0.8 % |
| How quickly fire rescue responds to 911 emergencies | 11 | 1.1 % |
| Quality of Emergency Medical Services (EMS) | 22 | 2.1 % |
| None chosen | 162 | 15.6 % |
| Total | 1038 | 100.0 % |

Q5. Which THREE of the public safety items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q5. 2nd Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Overall quality of local police protection | 64 | 6.2 % |
| Professionalism of police employees responding to emergencies | 58 | 5.6 % |
| How quickly police respond to 911 emergencies | 68 | 6.6 % |
| The visibility of police in neighborhoods | 163 | 15.7 % |
| The visibility of police in retail areas | 134 | 12.9 % |
| The City's efforts to prevent crime | 160 | 15.4 % |
| The City's efforts to enforce local traffic laws such as speeding | 51 | 4.9 % |
| Overall quality of local fire protection | 36 | 3.5 % |
| Professionalism of fire and EMT employees responding to emergencies | 15 | 1.4 % |
| How quickly fire rescue responds to 911 emergencies | 32 | 3.1 % |
| Quality of Emergency Medical Services (EMS) | 24 | 2.3 % |
| None chosen | 233 | 22.4 % |
| Total | 1038 | 100.0 % |

2013 City of Newport News Community Survey

Q5. Which THREE of the public safety items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q5. 3rd Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Overall quality of local police protection | 75 | 7.2 % |
| Professionalism of police employees responding to emergencies | 33 | 3.2 % |
| How quickly police respond to 911 emergencies | 58 | 5.6 % |
| The visibility of police in neighborhoods | 86 | 8.3 % |
| The visibility of police in retail areas | 98 | 9.4 % |
| The City's efforts to prevent crime | 153 | 14.7 % |
| The City's efforts to enforce local traffic laws such as speeding | 68 | 6.6 % |
| Overall quality of local fire protection | 33 | 3.2 % |
| Professionalism of fire and EMT employees responding to emergencies | 18 | 1.7 % |
| How quickly fire rescue responds to 911 emergencies | 40 | 3.9 % |
| Quality of Emergency Medical Services (EMS) | 52 | 5.0 % |
| None chosen | 324 | 31.2 % |
| Total | 1038 | 100.0 % |

Q5. Which THREE of the public safety items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? Top Three

| <u>Q5. Most Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Overall quality of local police protection | 348 | 33.5 % |
| Professionalism of police employees responding to emergencies | 141 | 13.6 % |
| How quickly police respond to 911 emergencies | 186 | 17.9 % |
| The visibility of police in neighborhoods | 420 | 40.5 % |
| The visibility of police in retail areas | 295 | 28.4 % |
| The City's efforts to prevent crime | 528 | 50.9 % |
| The City's efforts to enforce local traffic laws such as speeding | 176 | 17.0 % |
| Overall quality of local fire protection | 79 | 7.6 % |
| Professionalism of fire and EMT employees responding to emergencies | 41 | 3.9 % |
| How quickly fire rescue responds to 911 emergencies | 83 | 8.0 % |
| Quality of Emergency Medical Services (EMS) | 98 | 9.4 % |
| None chosen | 322 | 31.0 % |
| Total | 2717 | |

2013 City of Newport News Community Survey

Q6. Perceptions of Safety Using a scale of 1 to 4, where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations:

(N=1038)

| | Very Safe | Somewhat Safe | Somewhat Unsafe | Very Unsafe | Don't Know |
|--|-----------|---------------|-----------------|-------------|------------|
| Q6a. Walking in your neighborhood during the day | 62.5% | 28.1% | 6.7% | 1.8% | 0.9% |
| Q6b. Walking in your neighborhood at night | 27.4% | 36.6% | 18.6% | 14.5% | 2.9% |
| Q6c. In commercial/business areas during the day | 46.6% | 40.4% | 9.2% | 1.4% | 2.3% |
| Q6d. In commercial/business areas at night | 12.8% | 38.1% | 31.2% | 12.0% | 5.9% |
| Q6e. At special events | 28.5% | 43.5% | 14.8% | 4.7% | 8.4% |
| Q6f. In City parks | 30.1% | 44.5% | 12.6% | 4.8% | 7.9% |

Q6. Perceptions of Safety Using a scale of 1 to 4, where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without Don't Know)

(N=1038)

| | Very Safe | Somewhat Safe | Somewhat Unsafe | Very Unsafe |
|--|-----------|---------------|-----------------|-------------|
| Q6a. Walking in your neighborhood during the day | 63.1% | 28.3% | 6.7% | 1.9% |
| Q6b. Walking in your neighborhood at night | 28.2% | 37.7% | 19.2% | 14.9% |
| Q6c. In commercial/business areas during the day | 47.7% | 41.4% | 9.4% | 1.5% |
| Q6d. In commercial/business areas at night | 13.6% | 40.5% | 33.2% | 12.7% |
| Q6e. At special events | 31.2% | 47.5% | 16.2% | 5.2% |
| Q6f. In City parks | 32.7% | 48.3% | 13.7% | 5.2% |

2013 City of Newport News Community Survey

Q7. Are there any areas of town where you do not feel safe?

| Q7. Are there any areas of town where you do not feel safe? | Number | Percent |
|---|--------|---------|
| Yes | 750 | 72.3 % |
| No | 288 | 27.7 % |
| Total | 1038 | 100.0 % |

Q7a. If there are areas of town where you do not feel safe, where are they?

PLEASE NOTE THAT COMMENTS ARE VERATIM.

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|---|--------|---------|
| IN THE NUMERED STREETS | 1 | 0.1 % |
| 16 TH STREET AND NEWSOME PARK | 1 | 0.1 % |
| 1ST ST ON JEFFERSON AVE, UP TO 72ND ST | 1 | 0.1 % |
| 1ST TO 35TH ST. DOWNTOWN | 1 | 0.1 % |
| 20-40TH STREET. AREA AROUND NEWSOME PARK SCHOOL | 1 | 0.1 % |
| 20 TH STREET IN 1000 BLOCK - A LOT OF CRACK HEADS AND MORE ACTIVITY AT NIGHT – HEARD IT’S A ROOMING HOUSE NEAR BUT NOT SURE –JUST KNOW TOO MANY PEOPLE WALKING AROUND AT NIGHT | 1 | 0.1 % |
| 21ST & WICKHAM AVE, CORNER STORE LOITERING | 1 | 0.1 % |
| 22 ND STREET, TERRIBLE | 1 | 0.1 % |
| 23RD & JEFFERSON | 1 | 0.1 % |
| 24TH AND 26TH ST BY MERCURY BLVD | 1 | 0.1 % |
| 25 TH ST AND CHESTNUT AND THAT SURROUNDING AREA | 1 | 0.1 % |
| 25TH ST HAMPTON AVE AND 33RD ST-37TH ST | 1 | 0.1 % |
| 25TH TO SOUTH END OF NN | 1 | 0.1 % |
| 28 TH STREET – LOT OF CRIME IN THAT AREA | 1 | 0.1 % |
| 30TH STREET AND DOWNWARD | 1 | 0.1 % |
| 33 RD AND HUNTINGTON | 1 | 0.1 % |
| 35TH & MARSHALL AVE AREA, CHESTNUT ST, TYLER AVE/RANDOL | 1 | 0.1 % |
| 35TH -37TH MADISON AVE | 1 | 0.1 % |
| 36 & MADISON, 36 & MARSHALL, 33RD ROANOKE, 26TH & CHESTNUT | 1 | 0.1 % |
| 36 TH & CHESTNUT AVE, DOWNTOWN | 1 | 0.1 % |
| 40TH STREET SOUTH ON JEFFERSON TO HAMPTON | 1 | 0.1 % |
| 42ND ST TO KING LINCOLN PARK | 1 | 0.1 % |
| 48TH STREET DOWN TO DOWNTOWN | 1 | 0.1 % |
| 64 BETWEEN CLYDE MORTS ON JEFFERSON | 1 | 0.1 % |
| 76 TH STREET | 1 | 0.1 % |
| A NUMBER OF PLACES HAVE A HIGH CRIME RATE | 1 | 0.1 % |
| ACROSS FROM WARWICK & COLONY RD ADEQUATE APT | 1 | 0.1 % |
| AFTER MERCURY BLVD BECAUSE OF GANGS | 1 | 0.1 % |
| ALL ALONG JEFFERSON AVE DOWNTOWN TO DENBIGH | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|---|--------|---------|
| ALL AREAS | 1 | 0.1 % |
| ALL AREAS HAVE CRIME FROM DENBIGH TO EAST END | 1 | 0.1 % |
| ALL AROUND FT EUSTIS | 1 | 0.1 % |
| ALL LOW INCOME HOUSING NEIGHBORHOODS | 1 | 0.1 % |
| ALL MY WORK BY NEWSOME PARK | 1 | 0.1 % |
| ALL PARTS OF DOWNTOWN AND I LIVE ON OAK AVE | 1 | 0.1 % |
| ANY NUMBERED STREETS | 1 | 0.1 % |
| ANY OF THE NUMBERED STREETS IN A NEIGHBORHOOD CALLED AQUEDUCT AND HERITAGE TRACE | 1 | 0.1 % |
| ANY WHERE SOUTH OF HARPERSVILLE RD ON WARWICK AND JEFFERSON – JUST EAST OF MERCURY BLVD TO THE JAMES RIVER – DOWNTOWN NEAR TE COURTHOUSE FROM 22 ND SOUTH | 1 | 0.1 % |
| ANYTHING ACCEPTING SECTION 8 VOUCHERS | 1 | 0.1 % |
| ANYTHING BELOW HAMPTON AVE. | 1 | 0.1 % |
| ANYTHING SOUTH OF OYSTER POINT, NEAT DEMBIGH BLVD, ANY NUMBERED STREET AT NIGHT, BY PAROLE OFFICE, AT NIGHT BOXLEY BLVD – EVERGREEN MART | 1 | 0.1 % |
| ANYWHERE AT NIGHT/ANY TIME FROM MERCURY TO DOWNTOWN | 1 | 0.1 % |
| ANYWHERE BEYOND MY NEIGHBORHOOD | 1 | 0.1 % |
| ANYWHERE DOWNTOWN, ALSO DENBEIGH AT NIGHT | 1 | 0.1 % |
| ANYWHERE DOWNTOWN | 1 | 0.1 % |
| ANYWHERE EAST END OF NN, DRESDEN AREA, COLONY WARWICK | 1 | 0.1 % |
| ANYWHERE OUTSIDE OF NEIGHBORHOOD | 1 | 0.1 % |
| ANYWHERE PAST J CLYDE -MERCURY-DOWNTOWN | 1 | 0.1 % |
| ANYWHERE PAST MERCURY STREET | 1 | 0.1 % |
| ANYWHERE SOUTH OF MERCURY BLVD, NORTH OF DENBIGH BLVD | 1 | 0.1 % |
| AQUADUCT, HAMPTON AVE, IVY AVE, MARSHALL AVE | 1 | 0.1 % |
| AQUADUCT, NEWPORT NEWS PARK, DOWNTOWN | 1 | 0.1 % |
| AQUADUCT, COURT HOUSE GREEN | 1 | 0.1 % |
| AREAS AROUND 26TH ST AND UP TO DOWNTOWN | 1 | 0.1 % |
| AREAS CONNECTED WITH LOW INCOME HOUSING AROUND 250 | 1 | 0.1 % |
| AROUND MAIN ST, OLD COURTHOUSE WAY, BEACHMONT RD. AT NIGHT, IN ANY SECTION OF CITY MAINLY SOUTHEAST SIDE | 1 | 0.1 % |
| AT NIGHT DOWNTOWN AT THE MALL OR ANYWHERE W/OUT LIGHT | 1 | 0.1 % |
| AT NIGHT NOWHERE | 1 | 0.1 % |
| AT SPECIAL VENTS | 1 | 0.1 % |
| AT THE MALL WHERE JUVENILES-TO-BE (ESPECIALLY PATRICK HENRY MALL IN THE EVENING IN PARTICULAR OR WEEKENDS); DOWNTOWN (EAST END OF THE CITY) | 1 | 0.1 % |
| BEECHMONT AREA | 1 | 0.1 % |
| BEECHMONT AREA, WAWA'S (NIGHT) | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|---|--------|---------|
| BEECHMONT AND WARWICK, SOUTHEAST NN | 1 | 0.1 % |
| BELOW MERCURY ON JEFFERSON AVE | 1 | 0.1 % |
| BETWEEN JEFFERSON AVE TO CHESTNUT AVE, S OF 39TH ST | 1 | 0.1 % |
| BUS STATION DOWNTOWN | 1 | 0.1 % |
| BY THE COURT HOUSE/SOUTH SIDE OF TOWN | 1 | 0.1 % |
| CAUTIOUS EVERYWHERE - GANGS | 1 | 0.1 % |
| CERTAIN AREAS OF DEW BRIDGE/CERTAIN PARTS OF EAST END | 1 | 0.1 % |
| CERTAIN COMMERCIAL/RESIDENTIAL AREA, DOWNTOWN NN | 1 | 0.1 % |
| CHESTNUT AVE | 2 | 0.3 % |
| CHESTNUT AVE & 21ST, 26TH ST | 1 | 0.1 % |
| CHESTNUT AVE 26TH TO HPT AVE | 1 | 0.1 % |
| CHESTNUT AVE, OAK AVE, 36 STREET (6 AND 700 BLOCK) | 1 | 0.1 % |
| CHESTNUT AVE, TOO MUCH VIOLENCE SHOOTING, FIGHTING | 1 | 0.1 % |
| CHESTNUT AVE/26TH, MARSHALL AVE/31ST, IVY AVE | 1 | 0.1 % |
| CITY CENTER DURING HOLLY DAZZLE | 1 | 0.1 % |
| CITY OF NEWPORT NEWS, S & E OF MERCURY BLVD | 1 | 0.1 % |
| CITY PARKS | 1 | 0.1 % |
| CITY PARKS OR LARGE CROWDS | 1 | 0.1 % |
| CITY STREETS | 1 | 0.1 % |
| CLOSE TO DOWNTOWN, SOME AREAS OF WARWICK | 1 | 0.1 % |
| COLONY RD, COURTHOUSE GREEN | 1 | 0.1 % |
| CORNER 27 TH & CHESTNUT | 1 | 0.1 % |
| COURTHOUSE GREEN AREA DOWNTOWN/EAST END | 1 | 0.1 % |
| DEER PARK, SEXUAL DEVANTS TRYING TO PICK UP PEOPLE | 1 | 0.1 % |
| DENBIGH J CLYDE AND ALL SOUTHERN AREAS | 1 | 0.1 % |
| DENBIGH | 5 | 0.7 % |
| DENBIGH & LOWER EAST END OF NN | 1 | 0.1 % |
| DENBIGH, BELOW MERCURY BLVD SOUTHWARD OF EAST END | 1 | 0.1 % |
| DENBIGH, DOWNTOWN | 2 | 0.3 % |
| DENBIGH, DOWNTOWN NEAR SHIPYARD | 1 | 0.1 % |
| DENBIGH, DOWNTOWN NUMBER STREETS, WARWICK BLVD | 1 | 0.1 % |
| DENBIGH, EAST END | 4 | 0.5 % |
| DENBIGH, EAST END (CITY HALL) | 1 | 0.1 % |
| DENBIGH – EAST END | 1 | 0.1 % |
| DENBIGH NORTH END PAST DENGIGH BLVD AND COLONY AT WARWICK – EAST END ESPECIALLY PAST 25 TH STREET TO THE WATER – NEVER GO TO WASHINGTON AVE AREA UNLESS DOING OUTREACH WITH MISSION GROUP – PATRICK HENRY MALL AT NIGHT TIME ESPECIALLY IF WALKING A DISTANCE ALONE TO PARKING LOT | 1 | 0.1 % |
| DENBIGH, SOUTHEAST | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|---|--------|---------|
| DENBIGH, SOUTHEAST, KECOUGHTAN | 1 | 0.1 % |
| DENBIGH AND DOWNTOWN | 1 | 0.1 % |
| DENBIGH AND DOWNTOWN CERTAIN AREAS OF BOTH | 1 | 0.1 % |
| DENBIGH AND EAST END | 1 | 0.1 % |
| DENBIGH AND EAST END OF TOWN | 1 | 0.1 % |
| DENBIGH AREA | 1 | 0.1 % |
| DENBIGH AREA AFTER SUNDOWN | 1 | 0.1 % |
| DENBIGH AREA, BEECHMONT, EAST END, MARINERS LANDING | 1 | 0.1 % |
| DENBIGH AREA, EAST OF COLONY RD | 1 | 0.1 % |
| DENBIGH COURTHOUSE AREA, DOWNTOWN NEWSPORT NEWS | 1 | 0.1 % |
| DENBIGH MIDTOWN EAST END | 1 | 0.1 % |
| DENBIGH, EASTON, EASTWOOD AREA, ALL THE APTS THAT ARE RIDDLED WITH CRIME THROUGHOUT THE | 1 | 0.1 % |
| DENBIGH AREA - ESPECIALLY COLONY ROAD AREA. GOING SOUTH ON MERCURY BLVD. | 1 | 0.1 % |
| DENBIGH, WEST WARWICK | 1 | 0.1 % |
| DENBIGH AREA AND DOWNTOWN | 1 | 0.1 % |
| DON'T GO THERE | 1 | 0.1 % |
| DOWNTOWN | 1 | 0.1 % |
| DOWNTOWN FROM 72ND | 1 | 0.1 % |
| DOWNTOWN, HUNTINGTON | 1 | 0.1 % |
| DOWN BY THE COURTHOUSE IN THE PARKING AREAS | 1 | 0.1 % |
| DOWN NORTH/SOUTH END | 1 | 0.1 % |
| DOWN TOWN | 1 | 0.1 % |
| DOWNTOWN | 1 | 0.1 % |
| DOWNTOWN BY SHIPYARD CHESTNUT AVE. | 1 | 0.1 % |
| DOWNTOWN | 11 | 1.5 % |
| DOWNTOWN AREA | 2 | 0.3 % |
| DOWNTOWN EAST END | 1 | 0.1 % |
| DOWNTOWN, DENBIGH AREA, MALL | 1 | 0.1 % |
| DOWNTOWN NN, AQUADUCT COLONY RD AREA, MURRY BLVD | 1 | 0.1 % |
| DOWNTOWN AND EAST END OF DENGIGH | 1 | 0.1 % |
| DOWNTOWN | 35 | 4.8 % |
| DOWNTOWN JEFFERSON AVE | 1 | 0.1 % |
| DOWNTOWN & DENBIGH TO OYSTER PT @ NIGHT | 1 | 0.1 % |
| DOWNTOWN & JEFFERSON AVE | 1 | 0.1 % |
| DOWNTOWN, EAST END, ROANOKE, JEFFERSON AVE. MADISONAVE | 1 | 0.1 % |
| DOWNTOWN , EAST SIDE | 1 | 0.1 % |
| DOWNTOWN, AQUEDUCT AREA | 1 | 0.1 % |
| DOWNTOWN, AREAS IN DENBIGH | 1 | 0.1 % |
| DOWNTOWN, BEECHMONT NEAR WARWICK | 1 | 0.1 % |
| DOWNTOWN, DENBIGH AREA | 1 | 0.1 % |
| DOWNTOWN, DENBIGH AREA, STONEY BROOK AREA | 1 | 0.1 % |
| DOWNTOWN, DENVY AREA | 1 | 0.1 % |
| DOWNTOWN, K-MART AREA OF WARWICK AND DENBIGH | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|--|--------|---------|
| DOWNTOWN, MIDTOWN, WARWICK BLVD AREA | 1 | 0.1 % |
| DOWNTOWN, MY NEIGHBORHOOD (JEFFERSON/HILTON) DENBIGH | 1 | 0.1 % |
| DOWNTOWN, NEAR POLICE STATION (MIDTOWON) | 1 | 0.1 % |
| DOWNTOWN, NORTH DENBIGH | 1 | 0.1 % |
| DOWNTOWN, NUMBERED STREETS | 1 | 0.1 % |
| DOWNTOWN, PARTS OF DENBIGH, ACHIEVABLE TENNIS FACILITY | 1 | 0.1 % |
| DOWNTOWN, PASS CITY HALL AND NEAR FT EUSTIS | 1 | 0.1 % |
| DOWNTOWN, PATRICK HENRY SHOP CTR AT NIGHT | 1 | 0.1 % |
| DOWNTOWN, SHOPPING CENTERS IN DENBIGH AREA | 1 | 0.1 % |
| DOWNTOWN, SOME APT. PLACES | 1 | 0.1 % |
| DOWNTOWN, SOME AREAS OF DENBIGH | 1 | 0.1 % |
| DOWNTOWN | 16 | 2.2 % |
| DOWNTOWN, BLAND BLVD AREA, EVERYTHING WEST OF WARWICK AND DENBIGH TO LEE HALL, YMCA AREA – AREA SURROUNDING HILTON MALL ON SATURDAYS | 1 | 0.1 % |
| DOWNTOWN, DENBIGH | 1 | 0.1 % |
| DOWNTOWN, NEIGHBORHOODS | 1 | 0.1 % |
| DOWNTOWN, SOUTHWEST | 1 | 0.1 % |
| DOWNTOWN, WARWICK BLVD. | 1 | 0.1 % |
| DOWNTOWN | 1 | 0.1 % |
| DOWNTOWN | 22 | 3.0 % |
| DOWNTOWN AREA | 1 | 0.1 % |
| DOWNTOWN AND MIDTOWN AREA | 1 | 0.1 % |
| DOWNTOWN, BUFF ROW BEACH | 1 | 0.1 % |
| DOWNTOWN, MALL ON WEEKENDS AND AT NIGHT | 1 | 0.1 % |
| DOWNTOWN/SOUTHEAST | 1 | 0.1 % |
| DOWNTOWN 70TH & BEYOND, COLONY RD EAST OF WARWICK | 1 | 0.1 % |
| DOWNTOWN ALL OVER | 1 | 0.1 % |
| DOWNTOWN AND ANYWHERE SOUTHEAST OF J CLYDE MORRIS | 1 | 0.1 % |
| DOWNTOWN AND DENBIGH | 1 | 0.1 % |
| DOWNTOWN AND DENBIGH | 1 | 0.1 % |
| DOWNTOWN AND NEAR HOME | 1 | 0.1 % |
| DOWNTOWN AND PART OF MIDTOWN | 1 | 0.1 % |
| DOWNTOWN AND SE SECTION | 1 | 0.1 % |
| DOWNTOWN AND SOME PARTS OF UPTOWN AND PARTS OF HIS OWN NIEGHBORHOOD UNSAFE FOR HIS CHILDREN | 1 | 0.1 % |
| DOWNTOWN AREA | 2 | 0.3 % |
| DOWNTOWN AREA OF NEWPORT NEWS | 1 | 0.1 % |
| DOWNTOWN AREA, SECTION 9 HOUSING | 1 | 0.1 % |
| DOWNTOWN AREAS | 2 | 0.3 % |
| DOWNTOWN AROUND 25TH | 1 | 0.1 % |
| DOWNTOWN AT NIGHT | 1 | 0.1 % |
| DOWNTOWN AT NIGHT DENBIGH AREA, AT NIGHT | 1 | 0.1 % |
| DOWNTOWN AT NIGHT, LOW LIGHTED AREAS | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|---|--------|---------|
| DOWNTOWN AND DENBIGH | 1 | 0.1 % |
| DOWNTOWN AND AQUADUCTS | 1 | 0.1 % |
| DOWNTOWN AND EAST END | 1 | 0.1 % |
| DOWNTOWN AREA | 1 | 0.1 % |
| DOWNTOWN AREA AFTER DARK | 1 | 0.1 % |
| DOWNTOWN AREA, ESPECIALLY AT NIGHT | 1 | 0.1 % |
| DOWNTOWN AREAS OF NEWPORT NEWS | 1 | 0.1 % |
| DOWNTOWN AREAS, SHOOTINGS AND CRIME | 1 | 0.1 % |
| DOWNTOWN AFTER DARK | 1 | 0.1 % |
| DOWNTOWN AND BIG CHAIN RETAIL STORES | 1 | 0.1 % |
| DOWNTOWN AREA | 1 | 0.1 % |
| DOWNTOWN AREAS | 1 | 0.1 % |
| DOWNTOWN BECAUSE SO MUCH CRIME | 1 | 0.1 % |
| DOWNTOWN BECAUSE OVERALL FEEL OF UNEASINESSS | 1 | 0.1 % |
| DOWNTOWN BECAUSE THE NEIGHBORHOODS ARE RUN DOWN | 1 | 0.1 % |
| DOWNTOWN BY THE SHIPYARD | 1 | 0.1 % |
| DOWNTOWN EAST END | 1 | 0.1 % |
| DOWNTOWN EAST END 37TH TO 6TH ST | 1 | 0.1 % |
| DOWNTOWN EAST END, DENBIGH | 1 | 0.1 % |
| DOWNTOWN EAST, MIDTOWN JEFFERSON AVE, DENBIGH | 1 | 0.1 % |
| DOWNTOWN (EASTEND) JEFFERSON AVE, DENBIGH BLVD, WEST | 1 | 0.1 % |
| DOWNTOWN EAST END | 1 | 0.1 % |
| DOWNTOWN HAMTON | 1 | 0.1 % |
| DOWNTOWN IN NNEWS, VICTORIA PARK AT NIGHT | 1 | 0.1 % |
| DOWNTOWN IN THE NUMBERED STREETS IS AWFULL AT NIGHT | 1 | 0.1 % |
| DOWNTOWN IN NEWPORT NEWS | 1 | 0.1 % |
| DOWNTOWN IN THE NUMBERED STREET AREAS | 1 | 0.1 % |
| DOWNTOWN JEFFERSON AVE | 1 | 0.1 % |
| DOWNTOWN JEFFERSON AVE, UPTOWN DENBIGH WARWICK | 1 | 0.1 % |
| DOWNTOWN-JEFFERSON PAST MERCURY, WARWICK PAST DENBIGH | 1 | 0.1 % |
| DOWNTOWN MEWPORT NEWS | 1 | 0.1 % |
| DOWNTOWN, MERCURY BLVD, DENBIGH | 1 | 0.1 % |
| DOWNTOWN NEAR THE SHIPYARD | 1 | 0.1 % |
| DOWNTOWN NEARBY CITY HALL | 1 | 0.1 % |
| DOWNTOWN NEARST CHESTNUT UNTIL 16TH ST | 1 | 0.1 % |
| DOWNTOWN NEIGHBORHOOD/RESIDENTIAL AREAS | 1 | 0.1 % |
| DOWNTOWN NEWPORT | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS | 35 | 4.8 % |
| DOWNTOWN NEWPORT NEWS & AREAS OF DENBIGH | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS & MARSHALL COURTS | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS (JEFFERSON AVE) & SHIP YARD | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS AND MALL @NITE | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS AND WARWICK | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS ANYTHING-FIX IT | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|--|--------|---------|
| DOWNTOWN NEWPORT NEWS NEAR THE WATER | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS NEWSON PARK | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS OFF JEFFERSON AVE | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS (NEWMARKET, BRIARFILED, SHIPYARD) | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, DOWNTOWN NEWPORT NEWS, AQUADUCT AREAS, MALL AT NIGHT | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, CHESTNUT AVE, OAK AVE | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, DEENBIAGH AREA | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, EAST END | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, GAS STATIONS AT NIGHT | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, JEFFERSON AVENUE, WARWICK BLVD | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, MALL PARKING LOT | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, MALL PARKING LOTS | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, NEIGHBORHOODS MARSHALL AVE | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS-COURT BUILDINGS | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS/VIOLENCE IS TERRIBLE | 1 | 0.1 % |
| DOWNTOWN NEWPORT OR BEYOND 59TH STREET | 1 | 0.1 % |
| DOWNTOWN NEWSPORT NEWS AT NIGHT | 1 | 0.1 % |
| DOWNTOWN NN | 3 | 0.4 % |
| DOWNTOWN NN OVER BY NOLAN TRAIL | 1 | 0.1 % |
| DOWNTOWN NN, NORFOLK | 1 | 0.1 % |
| DOWNTOWN NN, SOME AREAS OF DENBIGH | 1 | 0.1 % |
| DOWNTOWN NN | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS | 4 | 0.5 % |
| DOWNTOWN NEWPORT NEWS (DAY AND NIGHT) COURTHOUSE GREEN, AREA OF DENBIGH, COLONY ROADE AREA EAST OF WARWICK BLVD., IVY FARMS, NEWMARKET AREA. | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS DURINBG THE NIGHT | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, JEFFERSON AVENUE | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS, UPTOWN NEWPORT NEWS | 1 | 0.1 % |
| DOWNTOWN NN | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS | 2 | 0.3 % |
| DOWNTOWN OFF OF JEFFERSON AVE, S OF MERCURY BLVD | 1 | 0.1 % |
| DOWNTOWN NEWPORT NEWS TO DENBY | 1 | 0.1 % |
| DOWNTOWN PARKS | 1 | 0.1 % |
| DOWNTOWN PAST 44TH/JEFFERSON, DRESDEN, COURTHOUSE GREEN | 1 | 0.1 % |
| DOWNTOWN PAST 76TH ST | 1 | 0.1 % |
| DOWNTOWN PAST MERCURY BLVD | 1 | 0.1 % |
| DOWNTOWN PAST MERCURY ON JEFFERSON, WARWICK, COLONY | 1 | 0.1 % |
| DOWNTOWN, PAST MAIN ST AND PARTS OF DENBIGH | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|---|--------|---------|
| DOWNTOWN RESIDENTIAL AREAS | 1 | 0.1 % |
| DOWNTOWN SOUTH NN | 1 | 0.1 % |
| DOWNTOWN SOUTHEAST PAST 25TH ST | 1 | 0.1 % |
| DOWNTOWN STORES | 1 | 0.1 % |
| DOWNTOWN/SHIPYARD PARKING LOTS | 1 | 0.1 % |
| DOWNTOWN/SOUTHEASTERN NEWPORT NEWS | 1 | 0.1 % |
| EAST SIDE OF TOWN – BELOW 50 TH STREET | 1 | 0.1 % |
| E-MART PARKING LOT AT SHOPPING CENTER AT WARWICK | 1 | 0.1 % |
| EAST | 1 | 0.1 % |
| EAST AND WEST | 1 | 0.1 % |
| EAST END | 30 | 4.1 % |
| EAST END AND DENBIGH | 1 | 0.1 % |
| EAST END DOWNTOWN | 1 | 0.1 % |
| EAST END & COLONY AREA NN | 1 | 0.1 % |
| EAST END & DENBIGH | 1 | 0.1 % |
| EAST END, 39TH ST, DOWNTOWN, 25TH & JEFFERSON | 1 | 0.1 % |
| EAST END, CERTAIN AREAS OF DENBIGH | 1 | 0.1 % |
| EAST END, CERTAIN RENT SUBSIDIZES LOW INCOME APT/COMPLE | 1 | 0.1 % |
| EAST END, CLUB AREAS, NEWSOME PARK, BY MY CHURCH | 1 | 0.1 % |
| EAST END, CROSSTOWN, MIDTOWN | 1 | 0.1 % |
| EAST END, DEER PARK, DOWNTOWN, PATRICK HENRY | 1 | 0.1 % |
| EAST END, DENBIGH | 3 | 0.4 % |
| EAST END, DENBIGH & PATRICK HENRY MALL | 1 | 0.1 % |
| EAST END, DENBIGH, COLONY RD AREA | 1 | 0.1 % |
| EAST END, DENBIGH AREA | 1 | 0.1 % |
| EAST END, DENBIGH, AQUEDUCT, JEFFERSON BELOW 17 | 1 | 0.1 % |
| EAST END, DENBIGH, AREAS ON JEFFERSON BTWN J CLYDE/SOUT | 1 | 0.1 % |
| EAST END, DENBIGH, JEFFERSON AVE | 1 | 0.1 % |
| EAST END, DENBIGH, K-MART & SHOPPING AT PATRICK HENRY | 1 | 0.1 % |
| EAST END, DENBIGH, MALLS | 1 | 0.1 % |
| EAST END, DENBIGH, MIDTOWN HEADING TOWARD EAST END | 1 | 0.1 % |
| EAST END, MARSHALL AVE ETC | 1 | 0.1 % |
| EAST END, MIDTOWN, COLONY & AQUADUCT | 1 | 0.1 % |
| EAST END, NEW MARKET, COLONY, AROUND LOW INCOME HOUSING | 1 | 0.1 % |
| EAST END, PARTS OF DENBIGH | 1 | 0.1 % |
| EAST END, PH MALL & OTHER SHOPPING MALL PARKING AREAS | 1 | 0.1 % |
| EAST END, TOWNHOUSES NEAR BLEND & WARWICK | 1 | 0.1 % |
| EAST END | 2 | 0.3 % |
| EAST END, DENBIGH, DOWNTOWN, NEAR ANY SECTION-8 HOUSING (WHICH HAS BECOME MORE WIDESPREAD THROUGHOUT THE CITY). | 1 | 0.1 % |
| EAST END, DOWNTOWN, AQUEDUCT, BEECHMONT, RICHNECK | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|---|--------|---------|
| EAST END | 6 | 0.7 % |
| EAST END-21ST-35TH ST | 1 | 0.1 % |
| EAST END AREA | 1 | 0.1 % |
| EAST END AREA. 30TH STREET | 1 | 0.1 % |
| EAST END AREA OFF JEFFERSON AVE | 1 | 0.1 % |
| EAST END AT NIGHT, BEECHMONT AREA ANYTIME | 1 | 0.1 % |
| EAST END/BEECHWOOD AREA NEAR WARWICK BLVD | 1 | 0.1 % |
| EAST END BECAUSE REPUTATION IS BAD AS A RESULT OF MURDERS AND ROBBERIES | 1 | 0.1 % |
| EAST END BECAUSE TOO MUCH CRIME | 1 | 0.1 % |
| EAST END-DEN-UPPER AREA | 1 | 0.1 % |
| EAST END/DOWNTOWN NEWPORT NEWS/NEWSOME PARK | 1 | 0.1 % |
| EAST END/DOWNTOWN/NEWMARKET | 1 | 0.1 % |
| EAST END JEFFERSON AND WICKHAM AND 26 | 1 | 0.1 % |
| EAST END/JEFFERSON AVE FROM BRIARFIELD SOUTH | 1 | 0.1 % |
| EAST END NEWPORT NEWS | 2 | 0.3 % |
| EAST END NEWPORT NEWS, AQUADUCT, RIDLEY CIRCLE | 1 | 0.1 % |
| EAST END NN, HIGH CRIME AND LACK OF RESPECT FOR OTHERS | 1 | 0.1 % |
| EAST END OF JEFFERSON | 1 | 0.1 % |
| EAST END OF JEFFERSON ST HIGH CRIME | 1 | 0.1 % |
| EAST END OF NEWPORT NEWS | 4 | 0.5 % |
| EAST END OF NEWPORT NEWS & DENBIGH AREA | 1 | 0.1 % |
| EAST ENF OG NEWPORT NEWS, COURTHOUSE GREEN TOWNHOMES | 1 | 0.1 % |
| EAST END OF NEWPORT NEWS AND AQUADUCT AREA | 1 | 0.1 % |
| EAST END OF THE CITY | 1 | 0.1 % |
| EAST END OF TOWN | 2 | 0.3 % |
| EAST END SECTION OF THE CITY | 1 | 0.1 % |
| EAST SIDE AREA | 1 | 0.1 % |
| EAST SIDE OF TOWN BY THE SHIP YARD | 1 | 0.1 % |
| EAST SIDE | 1 | 0.1 % |
| EASTEND | 3 | 0.4 % |
| EASTEND. | 1 | 0.1 % |
| EASTEND AND COURTHOUSE WAY | 1 | 0.1 % |
| EVERYWHERE | 1 | 0.1 % |
| EVERYWHERE BELOW MERCURY BLVD | 1 | 0.1 % |
| EVERYWHERE DOWNTOWN | 1 | 0.1 % |
| EVERYWHERE EAST OF 74TH ST | 1 | 0.1 % |
| FROM 23RD THRU 16TH ST | 1 | 0.1 % |
| FROM 37 ST TO 16TH ST/16TH ST TO ROANOKE AVE | 1 | 0.1 % |
| FROM HARPERSVILLE TO DOWNTOWN NEWPORT NEWS | 1 | 0.1 % |
| FROM MERCURY BLVD & JEFFERSON AVE DOWN TO THE WATER | 1 | 0.1 % |
| FROM WARWICK BLVD/COLONY RD TO WARWICK/ INDUSTRIAL PARK | 1 | 0.1 % |
| GENERAL PERCEPTION 39TH SOUTH AFTER BUSINESS HOURS | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|---|--------|---------|
| GHETTOS, AND AREAS WHERE MAJOR CRIMES TAKE PLACE | 1 | 0.1 % |
| GOING SHOPPING CENTERS AFTER DARK | 1 | 0.1 % |
| HAMTON ROADS AREAS | 1 | 0.1 % |
| HILTON | 1 | 0.1 % |
| HOUSING AREA IN ALL OF TOWN | 1 | 0.1 % |
| HOUSING PROJECTS AND COMPLEX | 1 | 0.1 % |
| H SECTION 9 AREAS | 1 | 0.1 % |
| I DO NOT FEEL SAFE IF I GO TO DOWNTOWN NEWPORT NEWS OR GOING TO PATRICK HENRY MALL | 1 | 0.1 % |
| I FEEL LESS SAFE IN AREA BELOW MERCURY BLVD/ JEFFERSON | 1 | 0.1 % |
| I NEVER GO PAST MERCURY BLVD TOWARDS DOWNTOWN | 1 | 0.1 % |
| I RARELY VENTURE INTO THE AREA BELOW OR NEAR THE SHIPYARD – THE STREETS WITH LOWER NUMBERS WHERE IT SEEMS MANY CRIMES AND SHOOTINGS OCCUR THAT ARE REPORTED IN THE DAILY PRESS. | 1 | 0.1 % |
| IN BUSINESS AREAS AT NIGHT WHEN HOLD UPS (ROBBERIES) AND VIOLENT CTIMES ARE MORE PREVALENT | 1 | 0.1 % |
| IN DENBIGH AREA & DOWNTOWN | 1 | 0.1 % |
| IN MY NEIGHBORHOOD | 1 | 0.1 % |
| IN MY NEIGHBORHOOD. WARWICK (NORTHERN) PART OF TOWN | 1 | 0.1 % |
| IVY & 6TH, MARSHALL AVE. CHESTNUT/ 16TH ST | 1 | 0.1 % |
| J CLYDE MORRIS DOWN JEFFERSON OR WARWICH | 1 | 0.1 % |
| JEFF AVE AREA SOUTH OF 664 | 1 | 0.1 % |
| JEFFERSON AVE COORIDOR BELOW BRIARFIELD RD | 1 | 0.1 % |
| JEFFERSON AVE (EAST END) | 1 | 0.1 % |
| JEFFERSON AVE, 16-39 ST | 1 | 0.1 % |
| JEFFERSON AVE, DOWNTOWN NUMBERED STREETS | 1 | 0.1 % |
| JEFFERSON AVE-16TH-39TH ST, DRUG SALES ABOUND | 1 | 0.1 % |
| JEFFERSON SAVE, EAST END AREA, WARWICK & DENBIGH | 1 | 0.1 % |
| JEFFERSON/PAST HARPERVILLE.ANY OFF J CLYDE AT NIGHT | 1 | 0.1 % |
| JEFFERSON AVE. | 1 | 0.1 % |
| JEFFERSON CORRIDOR AND 35 TH STREET | 1 | 0.1 % |
| JEFFERSON OVER TO CHESTNUT AND ROANOKE ALL THE WAY DOWN TO 16 TH ST AREA | 1 | 0.1 % |
| JUST ABOUT EVERYTWHER | 1 | 0.1 % |
| LOTS OF HOMELESS | 1 | 0.1 % |
| LOW INCOME | 1 | 0.1 % |
| LOW INCOME AREAS | 1 | 0.1 % |
| LOW OCCUPANCY SHOPPING PARKING LOTS | 1 | 0.1 % |
| LOWER EAST END, CORNER AREA WOODCREEK & JEFFERSON AVE | 1 | 0.1 % |
| LOWER EAST END BY WARWICK BLVD. | 1 | 0.1 % |
| LOWER PART OF NEWPORT NEWS BELOW MERCURY BLVD. | 1 | 0.1 % |
| LOWER SW AT NIGHT | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|--|--------|---------|
| MAIN CORRIDOR AND DOWNTOWN 15 TH AND 16 TH - MAIN STIPS FOR WALKING IN BUSINESS, CHESTNUT AVE. | 1 | 0.1 % |
| MALL, SPECIAL EVENTS W/>200 PEOPLE | 1 | 0.1 % |
| MALLS | 1 | 0.1 % |
| MALLS.DOWNTOWN.EAST END. DENBIGH AREA | 1 | 0.1 % |
| MARSHALL AVE, 47TH & 48TH | 1 | 0.1 % |
| MARSHALL AVE/WARWICK BY SHIPYARD | 1 | 0.1 % |
| MIDTOWN, EAST END, SOME ARAS IN DENBIGH | 1 | 0.1 % |
| MIDTOWN, EASTEND, SOME OF DENBIGH | 1 | 0.1 % |
| MIDTOWN JEFFERSON AVE TO EAST END | 1 | 0.1 % |
| MOST AREAS IN THE SOUTH EAST END | 1 | 0.1 % |
| MOST OF NEWPORT NEWS | 1 | 0.1 % |
| MY NEIGHBORHOOD AT NIGHT | 1 | 0.1 % |
| MY NEIGHBORHOOD, TEEN BLACK GANGS | 1 | 0.1 % |
| NEAR 25TH, JEFFERSON, ALTHOUGH IT IS GETTING BETTER | 1 | 0.1 % |
| NEAR THE BANKS | 1 | 0.1 % |
| NEAR THE CITY NEIGHBORHOOD | 1 | 0.1 % |
| NEAR THE SHIPYARD AREA AND SURROUNDING AREA'S AT NIGHT | 1 | 0.1 % |
| NEIGHBORHOODS TAT ARE FAMILIAR TO ME DURING THE DAY SO I DO NOT KINOW WHAT TO EXPECT. | 1 | 0.1 % |
| NEIGHBORHOOD | 1 | 0.1 % |
| NEW MARKET AT NIGHT | 1 | 0.1 % |
| NEW MARKET HOUSING ST 72-82 | 1 | 0.1 % |
| NEW PORT NEWS | 1 | 0.1 % |
| NEWMARKET SOUTH AREA, AROUND CITY HALL, JAIL AREA | 1 | 0.1 % |
| NEWPORT NEWS AT NIGHT | 1 | 0.1 % |
| NEWPORT NEWS DOWNTOWN | 1 | 0.1 % |
| NEWPORT NEWS BY TERMINAL | 1 | 0.1 % |
| NEWSOME PARK APT, HIGH RISE TOWERS ON 6TH ST | 1 | 0.1 % |
| NOWHERE IN THE WORLD TODAY | 1 | 0.1 % |
| NUMBERED STREETS | 2 | 0.3 % |
| NUMBERED STREETS, SOUTHEND CLEAN IT UP! | 1 | 0.1 % |
| NUMBERED STREET AREAS | 1 | 0.1 % |
| NUMERED STREETS DOWNTOWN NEWPORT NEWS | 1 | 0.1 % |
| OBVIOUSLY EAST END AND DENBIGH AREA | 1 | 0.1 % |
| OLD COURT HOUSE WAY | 1 | 0.1 % |
| OLD COURTHOUSE AREA | 1 | 0.1 % |
| ON MY POURCH AT NIGHT AND IN THE DAY | 1 | 0.1 % |
| ON THE STREETS LABELED IN THE 20' & 30'S, DOWNTOWN | 1 | 0.1 % |
| ONLY SAFE PLACE IS HEAVEN-CRIME IS EVERYWHERE | 1 | 0.1 % |
| PARK AREAS, DOWNTOWN NEWPORT NEWS | 1 | 0.1 % |
| PARKING LOTS AT THE MALLS & GROCERY STORES | 1 | 0.1 % |
| PARKS OPEN SPACE | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent | |
|--|--------|---------|-------|
| PARKS, TRAILS, PARKING LOTS | 1 | 0.1 % | |
| PARTIAL DOWNTOWN – EASTEND – RITLEY CIRCLE | 1 | 0.1 % | |
| PAST 15TH ST | 1 | 0.1 % | |
| PATRICK HENRY MALL | 1 | 0.1 % | |
| PATRICK HENRY MALL AREA, JEFFERSON COMMONS AREA, NEWMARKET | 1 | 0.1 % | |
| POCKET OF DENBIGH AREA, NEAR PEARL BAILEY LIBRARY | 1 | 0.1 % | |
| POCKETS | 1 | 0.1 % | |
| PORT WARWICK MAIN STREET NORTH OF JEFFERSON PROJECTS | 1 | 0.1 % | |
| PUBLIC HOUSING PROJECTS AT NIGHT | 1 | 0.1 % | |
| PUBLIC PROPERTY ON RIDGE MORE | 1 | 0.1 % | |
| AQUEDUCT/COLONY RD AREA, DENBIGH (SOME) SOUTH OF 39TH ST | 1 | 0.1 % | |
| RED ZONES | 1 | 0.1 % | |
| RESIDENTIAL NEIGHBORHOOD | 1 | 0.1 % | |
| RIDING IN A CAR, CHURCH | 1 | 0.1 % | |
| ROANKE AVE/22-29 ST AND EAST END | 1 | 0.1 % | |
| ROANOKE, CHESTNUT, 22ND AND 23RD | 1 | 0.1 % | |
| SE, CERTAIN APARTMENTS IN DENBIGH | 1 | 0.1 % | |
| SE END, NEWPORT NEWS, JEFFERSON AVE, CHESTNUT, 16TH | 1 | 0.1 % | |
| SECTION 8 HOUSING AREAS AROUND COLONY AND DENBIGH - DOWNTOWN AREAS – OLD OYSTER POINT ROAD ADULT VIDEO | | | |
| STORE AND SHOPPING CENTERFS/SEVEN ELEVEN | 1 | 0.1 % | |
| SECTIONS OF DOWNTOWN NN BTWN ROANOKE & 27TH, 36TH ST | 1 | 0.1 % | |
| SHIPYARD | 1 | 0.1 % | |
| SHIPYARD AREA, DENBIGH AREA, OYSTER POINT RD-BEACONSDAL | 1 | 0.1 % | |
| SHOPPING AREAS | 2 | 0.3 % | |
| SHOPPING AREAS, WARWICK AND DENBIGH | 1 | 0.1 % | |
| SIDEWALKS W/OUT BUFFER, INFRASTRUCTURE W/2+ LANES | 1 | 0.1 % | |
| SOME AREAS OF DOWNTOWN | 1 | 0.1 % | |
| SOME AREAS OF THE CITY, NOT TRAVELED OR VISITED | 1 | 0.1 % | |
| SOOUTH OF MERCURY, COLONY AND WARWICK | 1 | 0.1 % | |
| SOUTEAST COMMUNITY DRESDEN, OLD COURTHOUSE, CAMPBELL AREA | 1 | 0.1 % | |
| SOUTEAST-SOME AREAS OFF WARWICK | 1 | 0.1 % | |
| SOUTH | 1 | 0.1 % | |
| SOUTH EAST | 1 | 0.1 % | |
| SOUTH EAST END, AQUADUCT APTS, CAMPBELL DR | APTS | 1 | 0.1 % |
| SOUTH EAST NEWPORT NEWS | 1 | 0.1 % | |
| SOUTH EAST END BECAUSE THERE’S A LOT OF CRIME | 1 | 0.1 % | |
| SOUTH END, 20TH ST | 1 | 0.1 % | |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|---|--------|---------|
| SOUTH END/DRESDEN/AQUADUCT/MARINERS PARK, BELMONT/JEFFRS | 1 | 0.1 % |
| SOUTH END MOST OF DENBIGH | 1 | 0.1 % |
| SOUTH MERCURY BLVD. WARWICK BLVD NORTH OF DENBIGH BLVD SOUTH FT EUSTIS | 1 | 0.1 % |
| SOUTH OF 30TH ST | 1 | 0.1 % |
| SOUTH OF 664 | 1 | 0.1 % |
| SOUTH OF HILTON VILLAGE | 1 | 0.1 % |
| SOUTH OF J CLYDE | 1 | 0.1 % |
| SOUTH OF MERCURY BLVD | 2 | 0.3 % |
| SOUTH OF MERCURY BLVD & OLD SHIPYEAR NEIGHBORHOOD | 1 | 0.1 % |
| SOUTH OF MERCURY BLVD, COLISUM CENTER, PATRICK HENRY | 1 | 0.1 % |
| SOUTH OF MERCURY BLVD, DENBIGH | 1 | 0.1 % |
| SOUTH OF MERCURY | 1 | 0.1 % |
| SOUTH OF MERCURY BLVD | 1 | 0.1 % |
| SOUTHEAST | 3 | 0.4 % |
| SOUTHEAST & DENBIGH AT NIGHT | 1 | 0.1 % |
| SOUTHEAST AND DENBIGH | 1 | 0.1 % |
| SOUTHEAST AREA | 1 | 0.1 % |
| SOUTHEAST COMMUNITY | 2 | 0.3 % |
| SOUTHEAST COMMUNITY 35TH ST TO 6 ST | 1 | 0.1 % |
| SOUTHEAST COMMUNITY AND BUCKROE | 1 | 0.1 % |
| SOUTHEAST COMMUNITY/SHOPPING AREAS | 1 | 0.1 % |
| SOUTHEAST COMUNITY | 1 | 0.1 % |
| SOUTHEAST DENBIGH | 1 | 0.1 % |
| SOUTHEAST DOWNTOWN, POCKETS OF DENBIGH | 1 | 0.1 % |
| SOUTHEAST END/ SECTIONS OF DENBIGH | 1 | 0.1 % |
| SOUTHEAST IN GENERAL AS A PEDESTRIAN AND BIKE RIDER | 1 | 0.1 % |
| SOUTHEAST NEWPORT, WARWICK AND BEACHMONT | 1 | 0.1 % |
| SOUTHEAST SECTION | 1 | 0.1 % |
| SOUTHEAST SIDE | 1 | 0.1 % |
| SOUTHEAST/DOWNTOWN | 1 | 0.1 % |
| SOUTHEAST AREA | 1 | 0.1 % |
| SOUTHEAST MIDTOWN | 1 | 0.1 % |
| SOUTHEAST, 907 IVY AVE.!!! | 1 | 0.1 % |
| SOUTHEAST NN, PARTS OF DENBIGH | 1 | 0.1 % |
| SOUTHEAST SIDE | 1 | 0.1 % |
| SOUTHEASTERN PART OF CITY | 1 | 0.1 % |
| SOUTHERN END OF NEWPORT NEWS – BY THE DOCKS. | 1 | 0.1 % |
| SOUTHERN PART OF TOWN | 1 | 0.1 % |
| SOUTHERN SECTION - NUMBERED STREETS | 1 | 0.1 % |
| SOUTHSIDE NEWPORT NEWS. SECTION 8 HOUSING AREAS | 1 | 0.1 % |
| SOUTH OF MERCURY BLVD, WEST OF BLAND, AQUADUCT | 1 | 0.1 % |
| STUART GARDENS WEST OF PETERSON BOAT BASIN | 1 | 0.1 % |
| STONEBROOK BEECHMONT | 1 | 0.1 % |

2013 City of Newport News Community Survey

Q7a. If there are areas of town where you do not feel safe, where are they?

| Q7a. If there are areas of town where you do not feel safe, where are they? | Number | Percent |
|--|----------|--------------|
| STONEBROOK, EAST END, COURTHOUSE GREEN AND SURROUNDING AREA | 1 | 0.1 % |
| STREETS WHERE THERE IS BERY LITTLE LIGHTS | 1 | 0.1 % |
| SUPER MARKET | 1 | 0.1 % |
| THE DIMBY AREA, DOWNTOWN NEWPORT NEWS | 1 | 0.1 % |
| THE EAST END | 2 | 0.3 % |
| THE EAST END | 1 | 0.1 % |
| THE EAST END (DOWNTOWN); DENBIGH; NEWPORT NEWS IN THE BRIFIELD | 1 | 0.1 % |
| THE EAST END – THERE’S A LOT OF CRIME AND RANDOM SHOOTINGS INVOLVING DRUGS AND VIOLENCE | 1 | 0.1 % |
| THE EAST END OF TOWN | 1 | 0.1 % |
| THE EAST END OF TOWN (DOWNTOWN); THE PUBLIC HOUSING AREA | 1 | 0.1 % |
| THE EAST END OF DOWNTOWN AREA | 1 | 0.1 % |
| THE EAST END: DENBIGH AREA | 1 | 0.1 % |
| THE EAST END OF THE CITY | 1 | 0.1 % |
| THE EAST SEND OF NEWPORT NEWS | 1 | 0.1 % |
| THE NEWMARKET AREA AT JEFFERSON-MERCURY – PATRICK HENRY MALL | 1 | 0.1 % |
| THE NUMBERD STREETS DOWNTOWN | 1 | 0.1 % |
| THE NUMBERED STREET OF NEWPORT NEWS | 1 | 0.1 % |
| THE SHOPPING CENTE WITH THE ROSES STORE IN IT | 1 | 0.1 % |
| TOWN CENTER, PATRICK HENRY MALL | 1 | 0.1 % |
| TRAVELING DOWN JEFFERSON TOWARDS 6 TH AND IVORY AND THEN CHESTNUT AVENUE | 1 | 0.1 % |
| TRAVELING DOWN JEFFERSON TOWARDS MERCURY | 1 | 0.1 % |
| UNFAMILIAR AREAS | 1 | 0.1 % |
| UPPER WARWICK, BELOW 20TH ST & JEFFERSON & MADISON | 1 | 0.1 % |
| UPTOWN | 1 | 0.1 % |
| UPTOWN AND DOWNTOWN | 1 | 0.1 % |
| VARIOUS AREAS TGHROUBHOUT THE CITY | 1 | 0.1 % |
| WALKING AT NIGHT & SPECIAL EVENTS | 1 | 0.1 % |
| WARWICK BLVD DENBIGH, MENCHVILLE TO FT EUSTIS | 1 | 0.1 % |
| WARWICK BLVD, JEFFERSON AVE NEAR HAYTON | 1 | 0.1 % |
| WARWICK BLVD. BETWEEN YOUNG’S MILL AND FT EUSTIS (ESPECIALLY NEAR AQUADUCT APTS., JEFFERSON AVE. BETWEEN MERCURY AHD J CLYDE MORRIS) | 1 | 0.1 % |
| WARWICK NORTH OF BLAND | 1 | 0.1 % |
| WE HAVE NOT EXPLORED AREA BELOW MERCURY BLVD | 1 | 0.1 % |
| WEST SIDE WARWICK BLVD | 1 | 0.1 % |
| WHERE EVER LARGE GROUPS OF PEOPLE CONJUGATE | 1 | 0.1 % |
| YOU CAN'T BE TOO COMFORTABLE ANYWHERE | 1 | 0.1 % |
| <u>ZIP 23607</u> | <u>1</u> | <u>0.1 %</u> |
| Total | 728 | 100.0 % |

2013 City of Newport News Community Survey

Q8. Codes and Ordinances For each of the items listed, please rate your satisfaction on a scale of 1 to 5 where 5, means "Very Satisfied" and 1 means "Very Dissatisfied

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|----------------|-----------|---------|--------------|-------------------|------------|
| Q8a. Cleanup of litter and debris on private property | 11.3% | 30.3% | 24.4% | 17.4% | 7.4% | 9.3% |
| Q8b. Mowing and cutting of weeds/grass on private property | 10.0% | 31.1% | 26.4% | 17.5% | 6.9% | 8.1% |
| Q8c. Maintenance of residential property (exterior of homes) | 9.2% | 29.9% | 28.9% | 17.0% | 6.3% | 8.8% |
| Q8d. Maintenance of business property (exterior of businesses) | 8.6% | 33.9% | 30.8% | 14.0% | 3.0% | 9.7% |
| Q8e. Enforcing sign regulations | 10.0% | 32.8% | 29.5% | 9.0% | 3.1% | 15.5% |
| Q8f. Enforcing the removal of blighted/abandoned buildings | 7.3% | 18.5% | 26.9% | 22.2% | 11.0% | 14.1% |

Q8. Codes and Ordinances For each of the items listed, please rate your satisfaction on a scale of 1 to 5 where 5, means "Very Satisfied" and 1 means "Very Dissatisfied (Without Don't Know)

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|----------------|-----------|---------|--------------|-------------------|
| Q8a. Cleanup of litter and debris on private property | 12.4% | 33.4% | 26.9% | 19.1% | 8.2% |
| Q8b. Mowing and cutting of weeds/grass on private property | 10.9% | 33.8% | 28.8% | 19.0% | 7.6% |
| Q8c. Maintenance of residential property (exterior of homes) | 10.0% | 32.8% | 31.7% | 18.6% | 6.9% |
| Q8d. Maintenance of business property (exterior of businesses) | 9.5% | 37.6% | 34.1% | 15.5% | 3.3% |
| Q8e. Enforcing sign regulations | 11.9% | 38.9% | 35.0% | 10.6% | 3.7% |
| Q8f. Enforcing the removal of blighted/abandoned buildings | 8.5% | 21.5% | 31.3% | 25.9% | 12.8% |

2013 City of Newport News Community Survey

Q9. Which TWO of the codes and ordinance items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q9. Most Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Cleanup of litter and debris on private property | 229 | 22.1 % |
| Mowing and cutting of weeds/grass on private property | 95 | 9.2 % |
| Maintenance of residential property (exterior of homes) | 93 | 9.0 % |
| Maintenance of business property (exterior of businesses) | 65 | 6.3 % |
| Enforcing sign regulations | 52 | 5.0 % |
| Enforcing the removal of blighted/ abandoned buildings | 332 | 32.0 % |
| None chosen | 172 | 16.6 % |
| Total | 1038 | 100.0 % |

Q9. Which TWO of the codes and ordinance items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q9. 2nd Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Cleanup of litter and debris on private property | 131 | 12.6 % |
| Mowing and cutting of weeds/grass on private property | 146 | 14.1 % |
| Maintenance of residential property (exterior of homes) | 101 | 9.7 % |
| Maintenance of business property (exterior of businesses) | 138 | 13.3 % |
| Enforcing sign regulations | 62 | 6.0 % |
| Enforcing the removal of blighted/ abandoned buildings | 200 | 19.3 % |
| None chosen | 260 | 25.0 % |
| Total | 1038 | 100.0 % |

Q9. Which TWO of the codes and ordinance items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? Top Two

| <u>Q9. Most Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Cleanup of litter and debris on private property | 360 | 34.7 % |
| Mowing and cutting of weeds/grass on private property | 241 | 23.2 % |
| Maintenance of residential property (exterior of homes) | 194 | 18.7 % |
| Maintenance of business property (exterior of businesses) | 203 | 19.6 % |
| Enforcing sign regulations | 114 | 11.0 % |
| Enforcing the removal of blighted/ abandoned buildings | 532 | 51.3 % |
| None chosen | 247 | 23.8 % |
| Total | 1891 | |

2013 City of Newport News Community Survey

Q10. Parks and Recreation For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied"

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|-------------------|-----------|---------|--------------|----------------------|------------|
| Q10a. Maintenance of City parks | 26.6% | 49.2% | 13.3% | 3.3% | 0.5% | 7.1% |
| Q10b. Proximity of your home to City parks and green spaces | 29.5% | 44.3% | 14.2% | 5.2% | 1.0% | 5.9% |
| Q10c. Quality of athletic fields | 16.6% | 37.8% | 20.5% | 4.6% | 1.0% | 19.5% |
| Q10d. Quantity of athletic fields | 13.7% | 32.1% | 24.1% | 8.9% | 1.3% | 19.9% |
| Q10e. Availability of information about City parks and recreation programs | 22.4% | 34.3% | 23.1% | 10.0% | 2.1% | 8.0% |
| Q10f. Variety of parks programs | 19.7% | 35.1% | 23.4% | 6.6% | 1.4% | 13.7% |
| Q10g. Cost of parks programs and facility fees | 15.9% | 31.9% | 23.9% | 6.9% | 1.8% | 19.5% |
| Q10h. The City's youth athletic programs | 13.8% | 27.3% | 22.1% | 5.9% | 1.4% | 29.5% |
| Q10i. The City's adult athletic programs | 9.4% | 25.1% | 23.5% | 7.4% | 1.1% | 33.6% |
| Q10j. City special events and festivals | 17.7% | 36.9% | 25.4% | 6.0% | 1.6% | 12.3% |
| Q10k. Ease of registering for programs | 14.7% | 29.8% | 24.5% | 5.8% | 1.1% | 24.2% |
| Q10l. Quality of Animal Control | 14.0% | 35.1% | 20.7% | 9.9% | 4.9% | 15.3% |

2013 City of Newport News Community Survey

Q10. Parks and Recreation For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied (Without Don't Know)"

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|-------------------|-----------|---------|--------------|----------------------|
| Q10a. Maintenance of City parks | 28.6% | 53.0% | 14.3% | 3.5% | 0.5% |
| Q10b. Proximity of your home to City parks and green spaces | 31.3% | 47.1% | 15.0% | 5.5% | 1.0% |
| Q10c. Quality of athletic fields | 20.6% | 46.9% | 25.5% | 5.7% | 1.2% |
| Q10d. Quantity of athletic fields | 17.1% | 40.1% | 30.1% | 11.1% | 1.7% |
| Q10e. Availability of information about City parks and recreation programs | 24.4% | 37.3% | 25.1% | 10.9% | 2.3% |
| Q10f. Variety of parks programs | 22.9% | 40.6% | 27.1% | 7.7% | 1.7% |
| Q10g. Cost of parks programs and facility fees | 19.8% | 39.7% | 29.7% | 8.5% | 2.3% |
| Q10h. The City's youth athletic programs | 19.6% | 38.7% | 31.3% | 8.3% | 2.1% |
| Q10i. The City's adult athletic programs | 14.1% | 37.8% | 35.3% | 11.2% | 1.6% |
| Q10j. City special events and festivals | 20.2% | 42.1% | 29.0% | 6.8% | 1.9% |
| Q10k. Ease of registering for programs | 19.3% | 39.3% | 32.3% | 7.6% | 1.4% |
| Q10l. Quality of Animal Control | 16.6% | 41.5% | 24.5% | 11.7% | 5.8% |

2013 City of Newport News Community Survey

Q11. Which THREE of the parks and recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q11. Most Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Maintenance of City parks | 174 | 16.8 % |
| Proximity of your home to City parks and green spaces | 37 | 3.6 % |
| Quality of athletic fields | 35 | 3.4 % |
| Quantity of athletic fields | 42 | 4.0 % |
| Availability of information about City parks and recreation programs | 97 | 9.3 % |
| Variety of parks programs | 50 | 4.8 % |
| Cost of parks programs and facility fees | 60 | 5.8 % |
| The City's youth athletic programs | 96 | 9.2 % |
| The City's adult athletic programs | 33 | 3.2 % |
| City special events and festivals | 59 | 5.7 % |
| Ease of registering for programs | 16 | 1.5 % |
| Quality of Animal Control | 119 | 11.5 % |
| None chosen | 220 | 21.2 % |
| Total | 1038 | 100.0 % |

Q11. Which THREE of the parks and recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q11. 2nd Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Maintenance of City parks | 71 | 6.8 % |
| Proximity of your home to City parks and green spaces | 33 | 3.2 % |
| Quality of athletic fields | 52 | 5.0 % |
| Quantity of athletic fields | 50 | 4.8 % |
| Availability of information about City parks and recreation programs | 77 | 7.4 % |
| Variety of parks programs | 78 | 7.5 % |
| Cost of parks programs and facility fees | 74 | 7.1 % |
| The City's youth athletic programs | 76 | 7.3 % |
| The City's adult athletic programs | 61 | 5.9 % |
| City special events and festivals | 93 | 9.0 % |
| Ease of registering for programs | 26 | 2.5 % |
| Quality of Animal Control | 52 | 5.0 % |
| None chosen | 295 | 28.4 % |
| Total | 1038 | 100.0 % |

2013 City of Newport News Community Survey

Q11. Which THREE of the parks and recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q11. 3rd Emphasis | Number | Percent |
|--|-------------|----------------|
| Maintenance of City parks | 40 | 3.9 % |
| Proximity of your home to City parks and green spaces | 21 | 2.0 % |
| Quality of athletic fields | 28 | 2.7 % |
| Quantity of athletic fields | 18 | 1.7 % |
| Availability of information about City parks and recreation programs | 61 | 5.9 % |
| Variety of parks programs | 64 | 6.2 % |
| Cost of parks programs and facility fees | 67 | 6.5 % |
| The City's youth athletic programs | 59 | 5.7 % |
| The City's adult athletic programs | 43 | 4.1 % |
| City special events and festivals | 99 | 9.5 % |
| Ease of registering for programs | 52 | 5.0 % |
| Quality of Animal Control | 108 | 10.4 % |
| None chosen | 378 | 36.4 % |
| Total | 1038 | 100.0 % |

Q11. Which THREE of the parks and recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? Top Three

| Q11. Most Emphasis | Number | Percent |
|--|-------------|---------|
| Maintenance of City parks | 285 | 27.5 % |
| Proximity of your home to City parks and green spaces | 91 | 8.8 % |
| Quality of athletic fields | 115 | 11.1 % |
| Quantity of athletic fields | 110 | 10.6 % |
| Availability of information about City parks and recreation programs | 235 | 22.6 % |
| Variety of parks programs | 192 | 18.5 % |
| Cost of parks programs and facility fees | 201 | 19.4 % |
| The City's youth athletic programs | 231 | 22.3 % |
| The City's adult athletic programs | 137 | 13.2 % |
| City special events and festivals | 251 | 24.2 % |
| Ease of registering for programs | 94 | 9.1 % |
| Quality of Animal Control | 279 | 26.9 % |
| None chosen | 382 | 36.8 % |
| Total | 2603 | |

2013 City of Newport News Community Survey

Q12. Have you contacted the City during the past year?

| Q12. Have you contacted the City during the past year? | Number | Percent |
|--|--------|---------|
| Yes | 486 | 46.8 % |
| No | 552 | 53.2 % |
| Total | 1038 | 100.0 % |

Q12a-f. Only if you have contacted the City during the past year: Using a 5-point scale, where 5 means "Always" and 1 means "Never," please rate your satisfaction with City employees on the following behaviors:

(N=486)

| | Always | Usually | Sometimes | Seldom | Never | Don't Know |
|---|--------|---------|-----------|--------|-------|------------|
| Q12a. It was easy to find someone to address my request | 33.5% | 34.8% | 17.1% | 8.8% | 5.1% | 0.6% |
| Q12b. The Newport News employee went the extra mile | 29.4% | 23.7% | 20.6% | 10.3% | 12.6% | 3.5% |
| Q12c. The response time was reasonable | 32.5% | 30.5% | 18.1% | 8.6% | 9.3% | 1.0% |
| Q12d. I was able to get my question/ concern resolved | 35.9% | 28.7% | 14.4% | 7.4% | 12.8% | 0.8% |
| Q12e. Newport News employees are courteous/professional | 39.1% | 33.7% | 17.5% | 3.9% | 4.9% | 0.8% |
| Q12f. I was satisfied with my experience | 33.2% | 31.8% | 16.5% | 7.4% | 10.5% | 0.6% |

2013 City of Newport News Community Survey

Q12a-f. Only if you have contacted the City during the past year: Using a 5-point scale, where 5 means "Always" and 1 means "Never," please rate your satisfaction with City employees on the following behaviors: (Without "Don't Know")

(N=486)

| | Always | Usually | Sometimes | Seldom | Never |
|---|--------|---------|-----------|--------|-------|
| Q12a. It was easy to find someone to address my request | 33.7% | 35.0% | 17.2% | 8.9% | 5.2% |
| Q12b. The Newport News employee went the extra mile | 30.5% | 24.5% | 21.3% | 10.7% | 13.0% |
| Q12c. The response time was reasonable | 32.8% | 30.8% | 18.3% | 8.7% | 9.4% |
| Q12d. I was able to get my question/ concern resolved | 36.2% | 28.9% | 14.6% | 7.5% | 12.9% |
| Q12e. Newport News employees are courteous/professional | 39.4% | 34.0% | 17.6% | 3.9% | 5.0% |
| Q12f. I was satisfied with my experience | 33.4% | 32.0% | 16.6% | 7.5% | 10.6% |

2013 City of Newport News Community Survey

Q13. Environmental and Sustainability Issues Using a scale of 1 to 4, where 4 means "Very Important" and 1 means "Un-Important", please indicate how important the following issues are to you

(N=1038)

| | Very Important | Important | Not Sure | Unimportant | Don't Know |
|--|-------------------|-----------|----------|-------------|------------|
| Q13a. Residential garbage collection and bulk trash collection | 78.6% | 16.1% | 2.2% | 0.9% | 2.2% |
| Q13b. Electrical power from recycling garbage | 45.7% | 28.3% | 14.0% | 4.8% | 7.2% |
| Q13c. Other alternative energy sources (such as solar panels, windmills, etc.) | 40.9% | 30.2% | 14.3% | 7.3% | 7.3% |
| Q13d. Energy efficient (green) buildings | 42.9% | 33.0% | 12.1% | 5.2% | 6.7% |
| Q13e. Sea level rise/"Climate Change" | 39.7% | 28.4% | 14.8% | 9.9% | 7.2% |
| Q13f. Stormwater management/flood prevention | 64.3% | 26.4% | 4.2% | 1.3% | 3.8% |
| Q13g. Residential recycling programs | 58.1% | 32.2% | 5.3% | 2.0% | 2.4% |
| Q13h. Water conservation | 57.5% | 32.8% | 5.1% | 1.4% | 3.2% |
| Q13i. Tree protection to maintain and increase tree canopy throughout the City | 53.4% | 30.1% | 9.1% | 3.3% | 4.2% |

2013 City of Newport News Community Survey

Q13. Environmental and Sustainability Issues Using a scale of 1 to 4, where 4 means "Very Important" and 1 means "Un-Important", please indicate how important the following issues are to you (Without Don't Know)

(N=1038)

| | Very Important | Important | Not Sure | Unimportant |
|--|-------------------|-----------|----------|-------------|
| Q13a. Residential garbage collection and bulk trash collection | 80.4% | 16.5% | 2.3% | 0.9% |
| Q13b. Electrical power from recycling garbage | 49.2% | 30.5% | 15.1% | 5.2% |
| Q13c. Other alternative energy sources (such as solar panels, windmills, etc.) | 44.1% | 32.6% | 15.4% | 7.9% |
| Q13d. Energy efficient (green) buildings | 46.0% | 35.4% | 13.0% | 5.6% |
| Q13e. Sea level rise/"Climate Change" | 42.8% | 30.6% | 15.9% | 10.7% |
| Q13f. Stormwater management/flood prevention | 66.8% | 27.5% | 4.4% | 1.3% |
| Q13g. Residential recycling programs | 59.5% | 33.0% | 5.4% | 2.1% |
| Q13h. Water conservation | 59.4% | 33.9% | 5.3% | 1.5% |
| Q13i. Tree protection to maintain and increase tree canopy throughout the City | 55.7% | 31.4% | 9.5% | 3.4% |

2013 City of Newport News Community Survey

Q14. PUBLIC COMMUNICATION AND OUTREACH For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|----------------|-----------|---------|--------------|-------------------|------------|
| Q14a. Ease of access to information about City services | 15.8% | 38.4% | 25.6% | 10.3% | 3.2% | 6.6% |
| Q14b. Opportunities to participate in local government | 9.6% | 24.7% | 34.9% | 8.8% | 3.2% | 18.9% |
| Q14c. Quality of City's website | 12.8% | 34.4% | 26.3% | 6.6% | 2.6% | 17.3% |
| Q14d. City efforts to keep you informed about local issues | 11.1% | 32.6% | 32.9% | 12.6% | 4.1% | 6.7% |
| Q14e. Effectiveness of public notices in the newspaper | 11.5% | 29.7% | 27.6% | 9.2% | 3.8% | 18.4% |
| Q14f. Quality of printed materials | 13.0% | 35.0% | 27.6% | 6.4% | 2.1% | 16.0% |

Q14. PUBLIC COMMUNICATION AND OUTREACH For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(Without Don't Know)

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|----------------|-----------|---------|--------------|-------------------|
| Q14a. Ease of access to information about City services | 16.9% | 41.2% | 27.5% | 11.0% | 3.4% |
| Q14b. Opportunities to participate in local government | 11.9% | 30.4% | 43.0% | 10.8% | 3.9% |
| Q14c. Quality of City's website | 15.5% | 41.6% | 31.8% | 7.9% | 3.1% |
| Q14d. City efforts to keep you informed about local issues | 11.9% | 34.9% | 35.2% | 13.5% | 4.4% |
| Q14e. Effectiveness of public notices in the newspaper | 14.0% | 36.4% | 33.8% | 11.2% | 4.6% |
| Q14f. Quality of printed materials | 15.5% | 41.7% | 32.8% | 7.6% | 2.4% |

2013 City of Newport News Community Survey

Q15. Which of the following are your primary sources of information about City issues, services, and events?

| Q15. Most primary resource | Number | Percent |
|------------------------------|--------|---------|
| www.nngov.com | 438 | 42.2 % |
| Twitter | 17 | 1.6 % |
| Facebook | 105 | 10.1 % |
| Email subscription | 47 | 4.5 % |
| City Newsletter | 150 | 14.5 % |
| City Hall | 73 | 7.0 % |
| City local access channel | 276 | 26.6 % |
| Television/news (which ones) | 624 | 60.1 % |
| Radio (which ones) | 211 | 20.3 % |
| Major newspaper (which ones) | 445 | 42.9 % |
| Community newspapers | 199 | 19.2 % |
| None Chosen | 230 | 22.2 % |
| Total | 2815 | |

2013 City of Newport News Community Survey

Q15. Which TV News

| Q15h. Which TV News | Number | Percent |
|---|--------|---------|
| 03 10 13 FOX | 1 | 0.2 % |
| 10 | 29 | 6.0 % |
| 10 & 13 & 3 | 1 | 0.2 % |
| 10 13 | 1 | 0.2 % |
| 10 &13 | 1 | 0.2 % |
| 10, 13 | 1 | 0.2 % |
| 10, 13 | 1 | 0.2 % |
| 10 13 3 | 1 | 0.2 % |
| 10, 13,3 | 1 | 0.2 % |
| 10, 3, 13 | 1 | 0.2 % |
| 10 13 | 1 | 0.2 % |
| 10/13/2003 | 2 | 0.4 % |
| 10/13/2013 | 1 | 0.2 % |
| 10,13,3 | 1 | 0.2 % |
| 10 3 | 1 | 0.2 % |
| 10 3 13 | 1 | 0.2 % |
| 10/3/2013 | 1 | 0.2 % |
| 10 AND 13 | 1 | 0.2 % |
| 10 WAVY | 2 | 0.4 % |
| 10/WAY | 1 | 0.2 % |
| 13 | 29 | 6.0 % |
| 13, 10 | 2 | 0.4 % |
| 13 10 3 | 1 | 0.2 % |
| 13, 10, 3 | 2 | 0.4 % |
| 13, 3, 10 | 1 | 0.2 % |
| 13, WHRO | 1 | 0.2 % |
| 13 10 | 1 | 0.2 % |
| 13 10 3 | 3 | 0.6 % |
| 13,10,3 | 1 | 0.2 % |
| 13 3 10 | 1 | 0.2 % |
| 13 3 10 43 | 1 | 0.2 % |
| 13,3, AND 10 | 1 | 0.2 % |
| 13 ABC | 1 | 0.2 % |
| 13 ABC, 10 NBC, 15 PBS, NN LOCAL ACCESS | 1 | 0.2 % |
| 13 ABD 23 | 1 | 0.2 % |
| 13 NEWS | 1 | 0.2 % |
| 13 NEWS | 1 | 0.2 % |
| 13 OR 3 | 1 | 0.2 % |
| 13 WVEC | 1 | 0.2 % |
| 19 HWY | 1 | 0.2 % |
| 3 | 6 | 1.2 % |
| 3 &10 | 1 | 0.2 % |
| 3, 10 | 4 | 0.8 % |
| 3, 10, 13 | 3 | 0.6 % |
| 3, 10, 13, 43 | 1 | 0.2 % |
| 3, 10, 13, 8 | 1 | 0.2 % |
| 3 10 13 | 3 | 0.6 % |
| 3,10,13 | 1 | 0.2 % |

2013 City of Newport News Community Survey

Q15. Which TVNews

| Q15h. Which TV News | Number | Percent |
|----------------------------------|--------|---------|
| 3,10,13 CITY CHANNEL 47,48 | 1 | 0.2 % |
| 3/10/2013 | 10 | 2.1 % |
| 3-110-13 | 1 | 0.2 % |
| 3 13 | 1 | 0.2 % |
| 3/13/2007 | 1 | 0.2 % |
| 3/13/2013 | 1 | 0.2 % |
| 3/7/2013 | 1 | 0.2 % |
| 3 AND 13 | 1 | 0.2 % |
| 3 AND 13 OR 10 MOSTLY 3 ALSO CNN | 1 | 0.2 % |
| 3 WTKR | 1 | 0.2 % |
| 30 10 13 | 1 | 0.2 % |
| 41 THRU 48 | 1 | 0.2 % |
| 43 | 1 | 0.2 % |
| 43 OR 45 | 1 | 0.2 % |
| 46 | 1 | 0.2 % |
| 47 | 5 | 1.0 % |
| 47, 10, 13, 3 | 1 | 0.2 % |
| 47, 46, 48 | 1 | 0.2 % |
| 5 10 13 | 1 | 0.2 % |
| 6TKR | 1 | 0.2 % |
| ABC | 7 | 1.5 % |
| ABC | 1 | 0.2 % |
| ABC, CBS | 1 | 0.2 % |
| ABC, CBS, WAVY | 1 | 0.2 % |
| ABC, FOX | 1 | 0.2 % |
| ABC, NBC, CBS | 2 | 0.4 % |
| ABC, NBC, CBS, LOLA, PROGRA | 1 | 0.2 % |
| ABC CBS NBC | 2 | 0.4 % |
| ABC NBC | 1 | 0.2 % |
| ABC NBC CBS | 1 | 0.2 % |
| ABC NEWS | 1 | 0.2 % |
| ABS/NBC/ABC | 1 | 0.2 % |
| ALL | 3 | 0.6 % |
| ALL 3 | 1 | 0.2 % |
| ALL CHANNELS | 1 | 0.2 % |
| ALL LOCAL | 1 | 0.2 % |
| ALL LOCAL STATION | 1 | 0.2 % |
| ANY | 1 | 0.2 % |
| BOTH | 3 | 0.6 % |
| CBS | 3 | 0.6 % |
| CBS, ABC | 1 | 0.2 % |
| CBS, ABC, NBC and FOX | 1 | 0.2 % |
| CBS, ABC, WAVY TV 10 | 1 | 0.2 % |
| CBS, CNN | 1 | 0.2 % |
| CBS, NBC | 1 | 0.2 % |
| CBS NBC | 1 | 0.2 % |
| CBS/NBC | 1 | 0.2 % |
| CBS NBC ABC | 1 | 0.2 % |

2013 City of Newport News Community Survey

Q15. Which TV News

| Q15h. Which TV News | Number | Percent |
|----------------------------------|--------|---------|
| CBS WTKR | 1 | 0.2 % |
| Ch. 10, 13 | 1 | 0.2 % |
| Ch. 3 | 1 | 0.2 % |
| CH 10 | 4 | 0.8 % |
| CH 10 WAVY | 1 | 0.2 % |
| CH 13 | 4 | 0.8 % |
| CH 3 | 2 | 0.4 % |
| CH 3, 10, 13 | 1 | 0.2 % |
| Ch 3,10 &13 | 1 | 0.2 % |
| CH 3,10,13 | 1 | 0.2 % |
| CH 3-10-13 | 1 | 0.2 % |
| CH 3 8 10 | 1 | 0.2 % |
| Ch 47 48 | 1 | 0.2 % |
| Ch 49 | 1 | 0.2 % |
| CH13 | 1 | 0.2 % |
| CH3, CBS | 1 | 0.2 % |
| CH3 and CH13 | 1 | 0.2 % |
| Ch47 46 14 3 10 13 | 1 | 0.2 % |
| CHANNEL 10 | 2 | 0.4 % |
| CHANNEL10 | 2 | 0.4 % |
| CHANNEL 5 or 47-46 | 1 | 0.2 % |
| CHANNEL FOX 10 | 1 | 0.2 % |
| CHANNEL 10 | 2 | 0.4 % |
| CHANNEL 10 | 1 | 0.2 % |
| CHANNEL 10 | 5 | 1.0 % |
| CHANNEL 10, 43 | 1 | 0.2 % |
| CHANNEL 13 | 1 | 0.2 % |
| CHANNEL 13 , WHRO AND 10 | 1 | 0.2 % |
| CHANNEL 13 | 3 | 0.6 % |
| CHANNEL 3 | 3 | 0.6 % |
| CHANNEL 3 WRKR & CHANNEL 10 WAVY | 1 | 0.2 % |
| CHANNEL 3 | 1 | 0.2 % |
| CHANNEL 3 WTKR | 1 | 0.2 % |
| CHANNEL 3, & 10 | 1 | 0.2 % |
| CHANNEL 46 | 1 | 0.2 % |
| CHANNEL 48 | 1 | 0.2 % |
| CHANNEL 48 | 1 | 0.2 % |
| CHANNEL 5 local news | 1 | 0.2 % |
| CHANNEL 3. | 1 | 0.2 % |
| CHANNEL 3, 10 and 14 | 1 | 0.2 % |
| CHANNEL 3, 10, 13 | 1 | 0.2 % |
| CHN 10 | 1 | 0.2 % |
| CHN 10 & 13 | 1 | 0.2 % |
| CHN 10, 13 | 1 | 0.2 % |
| CHN 10-13-3 | 1 | 0.2 % |
| CHN 13 | 2 | 0.4 % |
| CHN 2 | 1 | 0.2 % |
| CHN 3, 10, 13 | 1 | 0.2 % |

2013 City of Newport News Community Survey

Q15. Which TV News

| Q15h. Which TV News | Number | Percent |
|---------------------------|--------|---------|
| CHN 3, 13 | 1 | 0.2 % |
| CHN 3, 48, 10 | 1 | 0.2 % |
| CHN 46, 47, 3 | 1 | 0.2 % |
| CHN 8, 24, 10 | 1 | 0.2 % |
| CHS. 10, 13, 3 | 1 | 0.2 % |
| CITY LOCAL ACCESS CHANNEL | 1 | 0.2 % |
| CNN | 1 | 0.2 % |
| DAILY PRESS | 2 | 0.4 % |
| FOOX, WAVY 10 | 1 | 0.2 % |
| FOX | 1 | 0.2 % |
| FOX | 1 | 0.2 % |
| FOX 03 | 1 | 0.2 % |
| FOX 43 | 1 | 0.2 % |
| FOX 43 | 1 | 0.2 % |
| FOX 43, WAVY 10 | 1 | 0.2 % |
| FOX NEWS | 1 | 0.2 % |
| FOX NEWS CNN | 1 | 0.2 % |
| LOCAL | 4 | 0.8 % |
| LOCAL | 3 | 0.6 % |
| LOCAL CHANNELS | 2 | 0.4 % |
| LOCAL NEWS | 2 | 0.4 % |
| LOCAL NEWS TV | 1 | 0.2 % |
| LOCAL NEWS | 1 | 0.2 % |
| LOCAL STATIONS | 1 | 0.2 % |
| N/A | 1 | 0.2 % |
| N/A | 2 | 0.4 % |
| NBC | 8 | 1.7 % |
| NBC | 2 | 0.4 % |
| NBC, CBS, ABC | 1 | 0.2 % |
| NBC 10 | 1 | 0.2 % |
| NEWS | 2 | 0.4 % |
| NNGVTV | 1 | 0.2 % |
| NONE | 1 | 0.2 % |
| NPR | 1 | 0.2 % |
| NTKR | 1 | 0.2 % |
| PBS | 2 | 0.4 % |
| PBS, 13 | 1 | 0.2 % |
| R, WAVY | 1 | 0.2 % |
| T | 1 | 0.2 % |
| TELEVISION | 1 | 0.2 % |
| THE DAILY PRESS | 1 | 0.2 % |
| TV | 5 | 1.0 % |
| TV 10 | 1 | 0.2 % |
| VARIES | 1 | 0.2 % |
| WAVE 10 | 7 | 1.5 % |
| WAVE TV | 1 | 0.2 % |
| WAVY | 10 | 2.1 % |
| WAVY | 1 | 0.2 % |

2013 City of Newport News Community Survey

Q15. Which TV News

| Q15h. Which TV News | Number | Percent |
|---|--------|---------|
| WAVY (Channel 10) | 2 | 0.4 % |
| WAVY (channel 10) | 1 | 0.2 % |
| WAVY, WTKR | 1 | 0.2 % |
| WAVY, WVEC | 4 | 0.8 % |
| WAVY 10 | 36 | 7.5 % |
| WAVY 10 | 3 | 0.6 % |
| WAVY-10 | 1 | 0.2 % |
| WAVY 10 | 2 | 0.4 % |
| WAVY 13 03 FOX | 1 | 0.2 % |
| WAVY 1Q0 | 1 | 0.2 % |
| WAVY,CH13 | 1 | 0.2 % |
| WAVY CHANNEL 10 | 2 | 0.4 % |
| WAVY/LOT WTKR | 1 | 0.2 % |
| WAVY-NEWS - CHANNEL 10 | 4 | 0.8 % |
| WAVY-NEWS – CHANNEL 10, WVEC, | 1 | 0.2 % |
| WAVY/SVEC | 1 | 0.2 % |
| WAVY TV | 1 | 0.2 % |
| WAVY TV 10 | 7 | 1.5 % |
| WAVY TV 10 | 1 | 0.2 % |
| WAVY TV 10, CBS AFFILIATE | 1 | 0.2 % |
| WAVY/WVEC/WTKR | 1 | 0.2 % |
| WAVY;WVEC | 1 | 0.2 % |
| WAVY10 | 6 | 1.2 % |
| WAVY4 | 1 | 0.2 % |
| WAVY 10 | 1 | 0.2 % |
| WAVY 10 | 1 | 0.2 % |
| WAVY 10 | 1 | 0.2 % |
| WEVC | 1 | 0.2 % |
| WTAR | 1 | 0.2 % |
| WTEC, WAVY | 1 | 0.2 % |
| WTK2, WAVY | 1 | 0.2 % |
| WTKR | 10 | 2.1 % |
| WTKR | 1 | 0.2 % |
| WTKR (CHANNEL 3); WVEC (CHANNEL 13); WORLD NEWS (CHANNEL 13) | 1 | 0.2 % |
| WTKR & WAVY | 1 | 0.2 % |
| WTKR, WAVY FOX 43 | 1 | 0.2 % |
| WTKR, WBEC, WAVY | 1 | 0.2 % |
| WTKR-3 | 1 | 0.2 % |
| WTUR,WAVY,WKEC | 1 | 0.2 % |
| WVEC | 20 | 4.1 % |
| WYVE C | 1 | 0.2 % |
| WVEC, (CHANNEL 13) WAVY, CHANNEL 10) WTKR (CHANNEL 3) | 1 | 0.2 % |
| WVEC (CHANNEL !3) | 1 | 0.2 % |
| WVEC, WTKR | 1 | 0.2 % |
| WVEC 13 | 1 | 0.2 % |
| WVEC CH 13 | 1 | 0.2 % |
| WVEL WTKR WAVY | 1 | 0.2 % |
| Total | 482 | 100.0 % |

2013 City of Newport News Community Survey

Q15. Which Radio stations

| Q15i. Which Radio News | Number | Percent |
|--------------------------------------|--------|---------|
| 102.9 | 1 | 0.7 % |
| 102.9/104.5/95.7 | 1 | 0.7 % |
| 102.9FM, 103 JAMZ FM | 1 | 0.7 % |
| 103, 92.1 | 1 | 0.7 % |
| 103 104 | 1 | 0.7 % |
| 103.3 | 1 | 0.7 % |
| 103 JAM FM | 1 | 0.7 % |
| 103 JAMS, 95.7 STEVEN HARVEY MORNING | 1 | 0.7 % |
| 103 JAMZ | 1 | 0.7 % |
| 103 JAMZ | 1 | 0.7 % |
| 103 JAMZ | 1 | 0.7 % |
| 104 | 1 | 0.7 % |
| 104.5/102.9 | 1 | 0.7 % |
| 106 | 2 | 1.4 % |
| 106.1 | 1 | 0.7 % |
| 106.9 | 4 | 2.8 % |
| 106.9, 104.5 | 1 | 0.7 % |
| 106.9 106.1 97.3 | 1 | 0.7 % |
| 106.9FM, 93.7 (BOB FM) | 1 | 0.7 % |
| 107.7 | 1 | 0.7 % |
| 1310 AM INSIDE HAMPTON | 1 | 0.7 % |
| 1310 AM | 1 | 0.7 % |
| 1680 WHRO WHRY | 1 | 0.7 % |
| 1M 99 | 1 | 0.7 % |
| 2104, 95.7 | 1 | 0.7 % |
| 7.90 WNIS | 1 | 0.7 % |
| 790 | 1 | 0.7 % |
| 790, 850 101.2, 1310 | 1 | 0.7 % |
| 88.1 AND 95.7 | 1 | 0.7 % |
| 89.5 | 1 | 0.7 % |
| 89.5 NPR | 1 | 0.7 % |
| 90.3 WHRO | 1 | 0.7 % |
| 92.1 | 1 | 0.7 % |
| 92.9 | 3 | 2.1 % |
| 94.1 | 1 | 0.7 % |
| 94.3 | 1 | 0.7 % |
| 94.7, 91.1, 102.9, 107.7 | 1 | 0.7 % |
| 94.9 | 1 | 0.7 % |
| 94.9 101.3 | 1 | 0.7 % |
| 94.9, 101.3, 104.5, 96.7 | 1 | 0.7 % |
| 95.7 | 9 | 6.3 % |
| 95.7, 88.1, 940 | 1 | 0.7 % |
| 95.7 107.7 104.5 | 1 | 0.7 % |
| 95.7 FM | 1 | 0.7 % |
| 95.7 FM, 1310 AM | 1 | 0.7 % |
| 96 | 1 | 0.7 % |
| 96.1 FM | 1 | 0.7 % |

2013 City of Newport News Community Survey

Q15. Which Radio stations

| Q15i. Which Radio News | Number | Percent |
|---------------------------------|--------|---------|
| 97.3 | 6 | 4.2 % |
| 97.3 106 99.5 | 1 | 0.7 % |
| 97.3 106.1 | 1 | 0.7 % |
| 97.3, 92.3, 101.3 FM | 1 | 0.7 % |
| 97.3 FM | 1 | 0.7 % |
| 97.3 FM99 | 1 | 0.7 % |
| 97.5 | 4 | 2.8 % |
| ALL LOCAL STATIONS | 1 | 0.7 % |
| CLASSICAL 98.3 | 1 | 0.7 % |
| DAILY PRESS | 1 | 0.7 % |
| EAGLE (97.3) | 1 | 0.7 % |
| EAGLE 97 | 2 | 1.4 % |
| EGLEY | 1 | 0.7 % |
| FM 99 | 2 | 1.4 % |
| FM99 | 2 | 1.4 % |
| FM99 | 1 | 0.7 % |
| FOX 106 | 1 | 0.7 % |
| FOX WAVE | 1 | 0.7 % |
| HPR | 1 | 0.7 % |
| KLOVE | 2 | 1.4 % |
| KLOVE 90.7 | 1 | 0.7 % |
| LOCAL | 1 | 0.7 % |
| MPR | 1 | 0.7 % |
| N/A | 5 | 3.5 % |
| NONE | 1 | 0.7 % |
| NONE | 1 | 0.7 % |
| NPR | 8 | 5.6 % |
| STATION 95.7 | 1 | 0.7 % |
| THE EAGLE (97.3) | 1 | 0.7 % |
| VARIES | 1 | 0.7 % |
| VARIES | 1 | 0.7 % |
| WARD | 1 | 0.7 % |
| WAVE | 1 | 0.7 % |
| WAVY 10 | 1 | 0.7 % |
| WAVY10 | 1 | 0.7 % |
| WGRV 89.5 | 1 | 0.7 % |
| WHICHEVER IS ON 92, 105.3, ETC. | 1 | 0.7 % |
| WHOV | 1 | 0.7 % |
| WHRO | 3 | 2.1 % |
| WHRO/PUBLIC BROADCASTING | 1 | 0.7 % |
| WHRO, WHRY, COAST | 1 | 0.7 % |
| WHRO,2WD | 1 | 0.7 % |
| WHRO 90.3 FM | 1 | 0.7 % |
| WHRO RADIO STATION | 1 | 0.7 % |
| WHRO, WHRV | 1 | 0.7 % |
| WHRO; WHRY | 1 | 0.7 % |
| WHRV | 1 | 0.7 % |
| WNFS | 1 | 0.7 % |
| WNIS | 2 | 1.4 % |

2013 City of Newport News Community Survey

Q15. Which Radio stations

| <u>Q15i. Which Radio News</u> | <u>Number</u> | <u>Percent</u> |
|-------------------------------|---------------|----------------|
| WNIS | 1 | 0.7 % |
| WNIS 850 | 1 | 0.7 % |
| WNOR | 1 | 0.7 % |
| WNS | 1 | 0.7 % |
| WRY FM | 1 | 0.7 % |
| WTKR CHANNEL 3 | 1 | 0.7 % |
| Total | 142 | 100.0 % |

2013 City of Newport News Community Survey

Q15. Which Major News Paper

| Q15j. Which Major News Paper | Number | Percent |
|--|--------|---------|
| ALL | 1 | 0.2 % |
| DAILY PRESS | 1 | 0.2 % |
| DAILY PRESS | 1 | 0.2 % |
| DAILY PRESS | 1 | 0.2 % |
| DAILY DISPATCH | 1 | 0.2 % |
| DAILY PASS | 2 | 0.4 % |
| DAILY PRESS | 2 | 0.4 % |
| DAILY PRESS | 295 | 66.1 % |
| DAILY PRESS, SUNS | 1 | 0.2 % |
| DAILY PRESS, WALL STREET JRNL | 1 | 0.2 % |
| DAILY PRESS | 60 | 13.5 % |
| DAILY PRESS (ON LINE) | 1 | 0.2 % |
| DAILY PRESS SOME TIMES | 1 | 0.2 % |
| DAILY PRESS | 1 | 0.2 % |
| DAILY PRESS | 33 | 7.4 % |
| DAILY PRESS, VA PILOT, RICHMOND TIMES SUNDAY | 1 | 0.2 % |
| DAILY PRESS; WASHINGTON POST | 1 | 0.2 % |
| DAILY PRESS | 5 | 1.1 % |
| DAILY PRESS | 1 | 0.2 % |
| DP | 6 | 1.3 % |
| LOCAL | 3 | 0.7 % |
| LOCAL | 1 | 0.2 % |
| LOCAL NEWSPAPERS | 1 | 0.2 % |
| N/A | 1 | 0.2 % |
| N/A | 4 | 0.9 % |
| NEWS AND OBSERVE | 1 | 0.2 % |
| NONE | 2 | 0.4 % |
| NONE | 2 | 0.4 % |
| NONE | 2 | 0.4 % |
| THE DAILY PRESS | 2 | 0.4 % |
| THE DAILY PRESS, OYSTER POINTERF | 1 | 0.2 % |
| THE DAILY PRESS | 1 | 0.2 % |
| THE DAILY PRESS | 1 | 0.2 % |
| THE DAILY PRESS | 1 | 0.2 % |
| THE DAILY NEWSPAPER | 1 | 0.2 % |
| THE DAILY PRESS | 2 | 0.4 % |
| THE DAILY PRESS | 1 | 0.2 % |
| VA PILOT | 1 | 0.2 % |
| VIRGINIA PILOT | 1 | 0.2 % |
| WALL ST JOURNAL, USA TODAY, DAILY PRESS, AND VIRGINIA PILOT | 1 | 0.2 % |
| Total | 446 | 100.0 % |

2013 City of Newport News Community Survey

Q16. TRANSPORTATION AND MOBILITY. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|----------------|-----------|---------|--------------|-------------------|------------|
| Q16a. Availability of sidewalks in the City | 14.0% | 39.9% | 18.3% | 17.1% | 6.8% | 3.9% |
| Q16b. Condition of sidewalks | 9.6% | 36.6% | 27.5% | 16.1% | 5.2% | 4.9% |
| Q16c. Availability of pathways for walking or biking | 7.4% | 23.5% | 23.1% | 26.6% | 10.2% | 9.1% |
| Q16d. Safety of biking in the City | 4.7% | 17.6% | 25.3% | 25.7% | 11.9% | 14.9% |
| Q16e. Safety of walking in the City | 6.9% | 27.6% | 28.5% | 21.7% | 8.0% | 7.3% |
| Q16f. Availability of biking lanes and amenities | 4.0% | 14.3% | 23.3% | 28.3% | 13.3% | 16.8% |
| Q16g. Level of service at Airport | 13.3% | 38.6% | 21.5% | 7.2% | 1.8% | 17.5% |
| Q16h. Availability of public transit options (Bus Service) | 10.2% | 29.9% | 24.1% | 9.4% | 3.9% | 22.6% |
| Q16i. Availability of public parking at City Center | 12.6% | 35.8% | 24.2% | 11.4% | 4.1% | 11.9% |
| Q16j. Availability of public parking in historic downtown | 6.0% | 24.1% | 27.2% | 17.2% | 6.0% | 19.5% |
| Q16k. How well the traffic signal system provides for efficient traffic flow | 9.2% | 36.0% | 27.2% | 15.9% | 8.6% | 3.2% |
| Q16l. Maintenance of streets in your neighborhood | 10.0% | 40.9% | 21.1% | 18.8% | 7.8% | 1.3% |
| Q16m. Overall maintenance of street signs/ pavement markings | 10.2% | 42.9% | 25.7% | 14.9% | 4.5% | 1.7% |
| Q16n. Overall cleanliness of streets | 10.4% | 44.1% | 26.0% | 13.9% | 4.0% | 1.6% |
| Q16o. Adequate street lighting | 10.9% | 42.5% | 24.6% | 14.5% | 5.1% | 2.4% |
| Q16p. Access to the waterfront | 9.5% | 32.0% | 29.0% | 10.9% | 4.4% | 14.1% |
| Q16q. Amtrak services | 9.3% | 27.6% | 22.2% | 5.8% | 2.5% | 32.5% |

2013 City of Newport News Community Survey

Q16. TRANSPORTATION AND MOBILITY. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|----------------|-----------|---------|--------------|-------------------|
| Q16a. Availability of sidewalks in the City | 14.5% | 41.5% | 19.1% | 17.8% | 7.1% |
| Q16b. Condition of sidewalks | 10.1% | 38.5% | 28.9% | 16.9% | 5.5% |
| Q16c. Availability of pathways for walking or biking | 8.2% | 25.9% | 25.5% | 29.3% | 11.2% |
| Q16d. Safety of biking in the City | 5.5% | 20.6% | 29.7% | 30.2% | 13.9% |
| Q16e. Safety of walking in the City | 7.4% | 29.8% | 30.7% | 23.4% | 8.6% |
| Q16f. Availability of biking lanes and amenities | 4.9% | 17.1% | 28.0% | 34.0% | 16.0% |
| Q16g. Level of service at Airport | 16.2% | 46.7% | 26.1% | 8.8% | 2.2% |
| Q16h. Availability of public transit options (Bus Service) | 13.2% | 38.6% | 31.1% | 12.1% | 5.0% |
| Q16i. Availability of public parking at City Center | 14.3% | 40.6% | 27.5% | 12.9% | 4.6% |
| Q16j. Availability of public parking in historic downtown | 7.4% | 30.0% | 33.8% | 21.3% | 7.4% |
| Q16k. How well the traffic signal system provides for efficient traffic flow | 9.5% | 37.2% | 28.1% | 16.4% | 8.9% |
| Q16l. Maintenance of streets in your neighborhood | 10.2% | 41.5% | 21.4% | 19.0% | 7.9% |
| Q16m. Overall maintenance of street signs/ pavement markings | 10.4% | 43.7% | 26.2% | 15.1% | 4.6% |
| Q16n. Overall cleanliness of streets | 10.6% | 44.8% | 26.5% | 14.1% | 4.0% |
| Q16o. Adequate street lighting | 11.2% | 43.5% | 25.2% | 14.8% | 5.2% |
| Q16p. Access to the waterfront | 11.1% | 37.3% | 33.8% | 12.7% | 5.2% |
| Q16q. Amtrak services | 13.8% | 40.9% | 32.9% | 8.6% | 3.7% |

Q17. Do you or does any member of your household use public transportation options?

| Q17. Do you or does any member of your household use public transportation options? | Number | Percent |
|---|--------|---------|
| Yes | 190 | 18.3 % |
| No | 836 | 80.5 % |
| Don't Know | 12 | 1.2 % |
| Total | 1038 | 100.0 % |

Q18. Does anyone in your household regularly ride a bicycle?

| Q18. Does anyone in your household regularly ride a bicycle? | Number | Percent |
|--|--------|---------|
| Yes | 362 | 34.9 % |
| No | 663 | 63.9 % |
| Don't Know | 13 | 1.3 % |
| Total | 1038 | 100.0 % |

2013 City of Newport News Community Survey

Q19. REASONS TO LIVE IN NEWPORT NEWS Several reasons for deciding where to live are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," how important was each reason in your decision to live in Newport News, and are your needs being met?

(N=1038)

| | Very Important | Somewhat Important | Not Sure | Unimportant | None chosen |
|---|-------------------|-----------------------|----------|-------------|----------------|
| Q19a. Sense of belonging to the community | 35.1% | 39.6% | 10.2% | 13.3% | 1.7% |
| Q19b. Safety and security | 78.0% | 16.0% | 3.1% | 1.7% | 1.2% |
| Q19c. Quality of public school system | 68.0% | 16.1% | 5.5% | 9.1% | 1.3% |
| Q19d. Employment opportunities | 67.0% | 18.4% | 6.1% | 7.3% | 1.1% |
| Q19e. Affordability of housing | 65.0% | 24.0% | 5.4% | 4.6% | 1.1% |
| Q19f. Access to quality shopping | 49.6% | 37.1% | 6.8% | 5.4% | 1.2% |
| Q19g. Availability of parks and recreation | 49.1% | 39.1% | 5.6% | 5.0% | 1.3% |
| Q19h. Near family or friends | 49.1% | 27.5% | 7.0% | 15.3% | 1.1% |
| Q19i. Availability of transportation options including public transit (bus, train, etc) | 36.2% | 32.2% | 11.6% | 19.2% | 0.8% |
| Q19j. Availability of cultural activities and the arts | 39.1% | 37.7% | 9.4% | 13.0% | 0.8% |
| Q19k. Access to restaurants/ entertainment | 47.3% | 39.7% | 6.0% | 6.1% | 0.9% |
| Q19l. Location of College, University or Vocational Institutions | 40.1% | 34.3% | 8.9% | 15.8% | 0.9% |
| Q19m. Access to quality health care | 66.0% | 22.4% | 5.6% | 5.3% | 0.7% |
| Q19n. Opportunities and/or resources for senior citizens | 49.4% | 22.6% | 12.6% | 14.5% | 0.9% |

2013 City of Newport News Community Survey

Q19. REASONS TO LIVE IN NEWPORT NEWS Several reasons for deciding where to live are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," how important was each reason in your decision to live in Newport News, and are your needs being met? (Without None Chosen)

(N=1038)

| | Very Important | Somewhat Important | Not Sure | Unimportant |
|---|-------------------|-----------------------|----------|-------------|
| Q19a. Sense of belonging to the community | 35.8% | 40.3% | 10.4% | 13.5% |
| Q19b. Safety and security | 78.9% | 16.2% | 3.1% | 1.8% |
| Q19c. Quality of public school system | 68.8% | 16.3% | 5.6% | 9.2% |
| Q19d. Employment opportunities | 67.8% | 18.6% | 6.2% | 7.4% |
| Q19e. Affordability of housing | 65.7% | 24.2% | 5.4% | 4.6% |
| Q19f. Access to quality shopping | 50.1% | 37.5% | 6.9% | 5.5% |
| Q19g. Availability of parks and recreation | 49.7% | 39.6% | 5.6% | 5.0% |
| Q19h. Near family or friends | 49.7% | 27.8% | 7.1% | 15.5% |
| Q19i. Availability of transportation options including public transit (bus, train, etc) | 36.5% | 32.5% | 11.6% | 19.4% |
| Q19j. Availability of cultural activities and the arts | 39.5% | 38.0% | 9.5% | 13.1% |
| Q19k. Access to restaurants/ entertainment | 47.7% | 40.0% | 6.1% | 6.2% |
| Q19l. Location of College, University or Vocational Institutions | 40.4% | 34.6% | 9.0% | 15.9% |
| Q19m. Access to quality health care | 66.5% | 22.5% | 5.7% | 5.3% |
| Q19n. Opportunities and/or resources for senior citizens | 49.9% | 22.8% | 12.7% | 14.6% |

2013 City of Newport News Community Survey

Q19. Are your needs being met in Newport News?

(N=1038)

| | Yes | No | None chosen |
|--|-------|-------|----------------|
| Q19a. Sense of belonging to the community | 65.9% | 17.3% | 16.8% |
| Q19b. Safety and security | 63.4% | 20.8% | 15.8% |
| Q19c. Quality of public school system | 55.4% | 24.0% | 20.6% |
| Q19d. Employment opportunities | 59.3% | 21.6% | 19.1% |
| Q19e. Affordability of housing | 65.3% | 17.4% | 17.4% |
| Q19f. Access to quality shopping | 73.6% | 9.3% | 17.1% |
| Q19g. Availability of parks and recreation | 75.4% | 7.2% | 17.5% |
| Q19h. Near family or friends | 69.9% | 11.5% | 18.6% |
| Q19i. Availability of transportation options including public transit (bus, train, etc) | 65.7% | 14.3% | 20.0% |
| Q19j. Availability of cultural activities and the arts | 68.2% | 13.4% | 18.3% |
| Q19k. Access to restaurants/ entertainment | 74.1% | 9.0% | 17.0% |
| Q19l. Location of College, University or Vocational Institutions | 73.3% | 7.6% | 19.1% |
| Q19m. Access to quality health care | 71.4% | 10.9% | 17.7% |
| Q19n. Opportunities and/or resources for senior citizens | 60.6% | 17.9% | 21.5% |

2013 City of Newport News Community Survey

Q20. OVERALL OPINION OF THE CITY Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of Newport News with regard to the following:

(N=1038)

| | Excellent | Good | Neutral | Below Average | Poor | Don't Know |
|---|-----------|-------|---------|------------------|-------|------------|
| Q20a. As a place to live | 17.3% | 52.4% | 19.2% | 8.1% | 2.4% | 0.6% |
| Q20b. As a place to raise and educate children | 15.3% | 41.8% | 20.4% | 11.8% | 5.4% | 5.3% |
| Q20c. As a place to work | 15.7% | 47.2% | 21.4% | 7.4% | 3.7% | 4.6% |
| Q20d. As a play for play & leisure | 15.4% | 41.8% | 27.2% | 10.1% | 3.8% | 1.7% |
| Q20e. As a place to visit | 17.9% | 36.7% | 25.5% | 12.4% | 5.3% | 2.1% |
| Q20f. As a place to retire | 14.4% | 30.7% | 23.4% | 14.1% | 12.9% | 4.5% |
| Q20g. As a well-planned community | 9.2% | 30.1% | 33.9% | 16.8% | 7.0% | 3.0% |
| Q20h. Overall quality of life | 12.5% | 46.8% | 27.6% | 9.2% | 2.6% | 1.3% |
| Q20i. Overall sense of community | 10.5% | 34.7% | 34.3% | 13.4% | 4.5% | 2.6% |
| Q20j. Overall image of the City | 9.5% | 37.6% | 31.5% | 13.4% | 6.1% | 1.9% |
| Q20k. As a City that is moving in the right direction | 11.2% | 33.1% | 31.5% | 13.5% | 5.4% | 5.3% |

2013 City of Newport News Community Survey

Q20. OVERALL OPINION OF THE CITY Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of Newport News with regard to the following: (Without Don't Know)

(N=1038)

| | Excellent | Good | Neutral | Below Average | Poor |
|--|-----------|-------|---------|------------------|-------|
| Q20a. As a place to live | 17.4% | 52.7% | 19.3% | 8.1% | 2.4% |
| Q20b. As a place to raise and educate children | 16.2% | 44.1% | 21.5% | 12.4% | 5.7% |
| Q20c. As a place to work | 16.5% | 49.4% | 22.4% | 7.8% | 3.8% |
| Q20d. As a play for play & leisure | 15.7% | 42.5% | 27.7% | 10.3% | 3.8% |
| Q20e. As a place to visit | 18.3% | 37.5% | 26.0% | 12.7% | 5.4% |
| Q20f. As a place to retire | 15.1% | 32.2% | 24.5% | 14.8% | 13.5% |
| Q20g. As a well-planned community | 9.5% | 31.0% | 35.0% | 17.3% | 7.2% |
| Q20h. Overall quality of life | 12.7% | 47.4% | 28.0% | 9.3% | 2.6% |
| Q20i. Overall sense of community | 10.8% | 35.6% | 35.2% | 13.8% | 4.7% |
| Q20j. Overall image of the City | 9.6% | 38.3% | 32.2% | 13.7% | 6.2% |
| Q20k. As a City that is moving in the right direction | 11.8% | 34.9% | 33.3% | 14.2% | 5.7% |

Q21. What is your level of satisfaction with the value of the services you receive for your property taxes that fund the City's operating budget?

Q21. What is your level of satisfaction with the value of the services you receive for your property taxes that fund the City's operating budget?

| | Number | Percent |
|-------------------|--------|---------|
| Very Satisfied | 84 | 8.1 % |
| Satisfied | 353 | 34.0 % |
| Neutral | 290 | 27.9 % |
| Dissatisfied | 160 | 15.4 % |
| Very Dissatisfied | 71 | 6.8 % |
| Don't Know | 80 | 7.7 % |
| Total | 1038 | 100.0 % |

2013 City of Newport News Community Survey

Q22. The following areas reflect how the city's land has been developed over the years. Please rate your satisfaction, on a scale of 1 to 5, with these various locations throughout the City.

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|----------------|-----------|---------|--------------|-------------------|------------|
| Q22a. Mixed use developments such as City Center and Port Warwick | 23.8% | 35.1% | 21.4% | 9.2% | 3.2% | 7.3% |
| Q22b. Master planned communities such as Kiln Creek | 18.2% | 33.7% | 28.0% | 5.1% | 3.0% | 12.0% |
| Q22c. Enclosed shopping centers such as Patrick Henry Mall | 22.8% | 46.3% | 18.0% | 6.4% | 2.2% | 4.3% |
| Q22d. Shopping plazas such as Jefferson Commons | 20.8% | 43.2% | 22.1% | 3.9% | 1.4% | 8.6% |
| Q22e. Historic neighborhoods such as Hilton Village | 19.9% | 36.5% | 25.6% | 5.7% | 1.9% | 10.4% |
| Q22f. Christopher Newport University and the "Avenue of the Arts" area | 33.1% | 38.0% | 16.0% | 3.9% | 1.6% | 7.3% |
| Q22g. Historic downtown and Southeast area | 7.8% | 16.8% | 24.5% | 22.3% | 13.6% | 14.9% |

2013 City of Newport News Community Survey

Q22. The following areas reflect how the city's land has been developed over the years. Please rate your satisfaction, on a scale of 1 to 5, with these various locations throughout the City. (Without Don't Know)

(N=1038)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|----------------|-----------|---------|--------------|-------------------|
| Q22a. Mixed use developments such as City Center and Port Warwick | 25.7% | 37.9% | 23.1% | 9.9% | 3.4% |
| Q22b. Master planned communities such as Kiln Creek | 20.7% | 38.3% | 31.8% | 5.8% | 3.4% |
| Q22c. Enclosed shopping centers such as Patrick Henry Mall | 23.8% | 48.4% | 18.9% | 6.7% | 2.3% |
| Q22d. Shopping plazas such as Jefferson Commons | 22.7% | 47.3% | 24.2% | 4.2% | 1.6% |
| Q22e. Historic neighborhoods such as Hilton Village | 22.2% | 40.7% | 28.6% | 6.4% | 2.2% |
| Q22f. Christopher Newport University and the "Avenue of the Arts" area | 35.8% | 41.0% | 17.3% | 4.2% | 1.8% |
| Q22g. Historic downtown and Southeast area | 9.2% | 19.8% | 28.8% | 26.2% | 16.0% |

2013 City of Newport News Community Survey

Q23. From the following list, please check THREE actions concerning land use you would most like the City to encourage.

| <u>Q23 Land use actions to encourage</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| More mixed-use projects like City Center | 244 | 23.5 % |
| Improving existing commercial corridors | 680 | 65.5 % |
| Promote older residential neighborhoods | 290 | 27.9 % |
| Build more housing and commercial centers near public transit | 225 | 21.7 % |
| Focus on expanding large industrial areas to attract more employers | 408 | 39.3 % |
| Redevelop the historic downtown and the Southeast neighborhood | 480 | 46.2 % |
| The development of homes, businesses and recreation facilities near or on the waterfront | 333 | 32.1 % |
| None chosen | 176 | 17.0 % |
| Total | 2836 | |

Q24. From the following list, please check THREE uses or activities you would like to see in the historic downtown.

| <u>Q24 Active in historic downtown</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Restaurant | 389 | 37.5 % |
| Theater, Symphony, Performing Arts or Galleries | 291 | 28.0 % |
| Civic Arena | 123 | 11.8 % |
| Live music concerts/special events | 318 | 30.6 % |
| Waterfront development | 307 | 29.6 % |
| Shopping | 280 | 27.0 % |
| Housing | 250 | 24.1 % |
| Professional services (doctor, lawyer, CPA) | 114 | 11.0 % |
| Work/employment | 396 | 38.2 % |
| Satellite college | 76 | 7.3 % |
| Other | 76 | 7.3 % |
| None chosen | 204 | 19.7 % |
| Total | 2824 | |

2013 City of Newport News Community Survey

Q25. How supportive are you of City programs which encourage new development in older areas of the City?

| Q25. How supportive are you of City programs which encourage new development in older areas of the City? | Number | Percent |
|--|--------|---------|
| Very supportive | 489 | 47.1 % |
| Somewhat supportive | 428 | 41.2 % |
| Not supportive | 83 | 8.0 % |
| Don't Know | 38 | 3.7 % |
| Total | 1038 | 100.0 % |

Q26. How supportive are you of City programs which encourage repair of older areas to preserve historical properties?

| Q26 Supportive of repairing historical | Number | Percent |
|--|--------|---------|
| Very supportive | 543 | 52.3 % |
| Somewhat supportive | 405 | 39.0 % |
| Not supportive | 67 | 6.5 % |
| Don't Know | 23 | 2.2 % |
| Total | 1038 | 100.0 % |

Q27. In what type of residence do you live?

| Q27. In what type of residence do you live? | Number | Percent |
|---|--------|---------|
| Single family | 830 | 80.0 % |
| Townhome/condo | 96 | 9.2 % |
| Apartment | 85 | 8.2 % |
| Other | 20 | 1.9 % |
| Not Provided | 7 | 0.7 % |
| Total | 1038 | 100.0 % |

Q27. Other

| Q27. Other | Number | Percent |
|-----------------------|--------|---------|
| DUPLEX | 2 | 16.7 % |
| FAMILY HOUSE | 2 | 16.7 % |
| HOME | 1 | 8.3 % |
| INCOME BASED HOUSING | 1 | 8.3 % |
| MILITARY HOUSING | 1 | 8.3 % |
| MOBILE HOME | 3 | 25.0 % |
| ONE STORY FAMILY HOME | 1 | 8.3 % |
| TRAILER | 1 | 8.3 % |
| Total | 12 | 100.0 % |

2013 City of Newport News Community Survey

Q28. Do you own or rent your current residence?

| Q28. Do you own or rent your current residence? | Number | Percent |
|---|--------|---------|
| Own | 804 | 77.5 % |
| Rent | 219 | 21.1 % |
| Not Provided | 15 | 1.4 % |
| Total | 1038 | 100.0 % |

Q29. Which of the following types of housing do you feel are most needed in Newport News?

| Q29 Which types of housing most needed | Number | Percent |
|---|--------|---------|
| Single Family (less than \$150,000) | 629 | 60.6 % |
| Single Family (\$150,000 - \$300,000) | 454 | 43.7 % |
| Single Family (\$300,000 plus) | 126 | 12.1 % |
| Condos/townhouses | 275 | 26.5 % |
| Rental Apartment/duplexes | 288 | 27.7 % |
| Senior Housing | 497 | 47.9 % |
| Apartments over retail or live/work units | 138 | 13.3 % |
| Luxury housing (all types) | 119 | 11.5 % |
| Don't Know | 171 | 16.5 % |
| Total | 2697 | |

Q30. Of the following, which THREE housing programs do you feel are most needed in Newport News?

| Q30 Housing programs most needed | Number | Percent |
|--|--------|---------|
| Down payment/homebuyer assistance | 360 | 34.7 % |
| Exterior/roof repair assistance | 286 | 27.6 % |
| Reduced property taxes for repairs/improvements | 575 | 55.4 % |
| Foreclosure prevention assistance | 347 | 33.4 % |
| Energy efficiency assistance (Windows, Plumbing, Appliances, HVAC) | 427 | 41.1 % |
| Financial assistance for heating and cooling costs | 324 | 31.2 % |
| Property maintenance assistance (trees, yards, fencing, driveways) | 379 | 36.5 % |
| Don't Know | 159 | 15.3 % |
| Total | 2857 | |

2013 City of Newport News Community Survey

Q31. Approximately how many years have you lived in the City of Newport News?

| <u>Q31 How many years in Newport News</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Less than 5 years | 101 | 9.7 % |
| 5-10 years | 118 | 11.4 % |
| 11-20 years | 185 | 17.8 % |
| More than 20 years | 582 | 56.1 % |
| Not provided | 52 | 5.0 % |
| Total | 1038 | 100.0 % |

Q32. Where do you plan to be living in the next 2-5 years?

| <u>Q32 Where will you live next 2-5 years</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Newport News | 715 | 68.9 % |
| Another city or county in Virginia | 70 | 6.7 % |
| Outside of Virginia | 100 | 9.6 % |
| Other | 63 | 6.1 % |
| Don't know | 90 | 8.7 % |
| Total | 1038 | 100.0 % |

Q32. Other

| <u>Q32. Other</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| CALIFORNIA | 1 | 5.3 % |
| CHESPEAK (BETTER SCHOOLS) | 1 | 5.3 % |
| GEORGIA | 1 | 5.3 % |
| GEORGIA | 1 | 5.3 % |
| HAMPTON VA | 1 | 5.3 % |
| HAWAII | 1 | 5.3 % |
| JAMES CITY | 1 | 5.3 % |
| LIVING IN BOTH WILLIANSBURG AND NEWPORT NEWS | 1 | 5.3 % |
| MASSACHUSETTS | 1 | 5.3 % |
| MILITARY | 1 | 5.3 % |
| NORTH CAROLINA | 1 | 5.3 % |
| OVERSEAS | 1 | 5.3 % |
| OVERSEAS | 1 | 5.3 % |
| PUERTO RICO | 1 | 5.3 % |
| RICHMOND | 1 | 5.3 % |
| SMITHFIELD, SUFFOLK | 1 | 5.3 % |
| WHEREVER EMPLOYER TAKES US | 1 | 5.3 % |
| YORK CITY OR WILLIAMS | 1 | 5.3 % |
| YORK COUNTY | 1 | 5.3 % |
| Total | 19 | 100.0 % |

2013 City of Newport News Community Survey

Q33. What is your age?

| <u>Q33 What is your age</u> | <u>Number</u> | <u>Percent</u> |
|-----------------------------|---------------|----------------|
| Under 25 | 52 | 5.0 % |
| 25 to 34 | 142 | 13.7 % |
| 35 to 44 | 131 | 12.6 % |
| 45 to 54 | 237 | 22.8 % |
| 55 to 64 | 301 | 29.0 % |
| 65+ | 170 | 16.4 % |
| Not provided | 5 | 0.5 % |
| Total | 1038 | 100.0 % |

Q34. Are you or other members of your household of Hispanic or Latino ancestry?

| <u>Q34 Are you of Hispanic/Latino ancestry</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Yes | 79 | 7.6 % |
| No | 933 | 89.9 % |
| Not provided | 26 | 2.5 % |
| Total | 1038 | 100.0 % |

Q35. Which of the following best describes your race?

| <u>Q35 Which best describes your race</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| African American/Black | 398 | 38.3 % |
| American Indian or Alaska Native | 16 | 1.5 % |
| Asian, Hawaiian or Other Pacific Islander | 36 | 3.5 % |
| White | 543 | 52.3 % |
| Other | 42 | 4.0 % |
| Not provided | 22 | 2.1 % |
| Total | 1057 | |

2013 City of Newport News Community Survey

Q35. Other

| <u>Q35 Other</u> | <u>Number</u> | <u>Percent</u> |
|----------------------------------|---------------|----------------|
| AFICAN AMERICAN -AMERICAN INDIAN | 1 | 3.2 % |
| BLACK, HISPANIC, CHEROKEE INDIAN | 1 | 3.2 % |
| BLACK ASIAN AND CHINESE | 1 | 3.2 % |
| CAPE VERDIAN | 1 | 3.2 % |
| CHICAGO | 1 | 3.2 % |
| EUROPEAN DECENT | 1 | 3.2 % |
| HISPANIC | 9 | 29.0 % |
| HISPANIC; PUERTORICAN | 1 | 3.2 % |
| HISPANIC | 7 | 22.6 % |
| JAPANESE | 1 | 3.2 % |
| LATINO & BLACK | 1 | 3.2 % |
| MEXICAN | 1 | 3.2 % |
| MULTI RACE | 1 | 3.2 % |
| NATIVE AMERICAN | 1 | 3.2 % |
| NATIVE AMERICAN AND CAUCASIAN | 1 | 3.2 % |
| SCOTT'S IRISH | 1 | 3.2 % |
| SPANISH AND AFRICAN AMERICAN | 1 | 3.2 % |
| Total | 31 | 100.0 % |

2013 City of Newport News Community Survey

Q36. What is your highest grade of school completed?

| <u>Q36 Highest grade school completed</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Eighth grade or less | 7 | 0.7 % |
| Some high school | 14 | 1.3 % |
| High school graduate or GED | 165 | 15.9 % |
| Some technical school | 30 | 2.9 % |
| Technical school graduate | 45 | 4.3 % |
| Some college | 260 | 25.0 % |
| College graduate | 292 | 28.1 % |
| Post-graduate or professional degree | 214 | 20.6 % |
| Not Provided | 11 | 1.1 % |
| Total | 1038 | 100.0 % |

Q37. Would you say your total household income is:

| <u>Q37 Total household income</u> | <u>Number</u> | <u>Percent</u> |
|-----------------------------------|---------------|----------------|
| Under \$25,000 | 140 | 13.5 % |
| \$25,000 - \$49,999 | 219 | 21.1 % |
| \$50,000 - \$74,999 | 222 | 21.4 % |
| \$75,000 - \$99,999 | 173 | 16.7 % |
| More than \$100,000 | 199 | 19.2 % |
| Not provided | 85 | 8.2 % |
| Total | 1038 | 100.0 % |

Q38. Your gender:

| <u>Q38 Your gender</u> | <u>Number</u> | <u>Percent</u> |
|------------------------|---------------|----------------|
| Male | 456 | 43.9 % |
| Female | 581 | 56.0 % |
| Not provided | 1 | 0.1 % |
| Total | 1038 | 100.0 % |



City of Newport News

Virginia 23607

Office Of The City Manager

2400 Washington Avenue
(757) 926-8411
Fax (757) 926-3503

April, 2013

Dear Neighbor,

In the City of Newport News, your voice and opinion matter. We have been working very hard to ensure the quality of our services and programs meet or exceed your expectations. To help us measure our progress, we have partnered with the nationally recognized ETC Institute to conduct a community survey. You have been selected on a random basis to participate in this evaluation. Your confidential feedback is invaluable and will be used to evaluate and improve existing programs and services.

A key goal of the city's effort to update its comprehensive plan is to conduct a community survey. The survey will help us understand your perceptions of Newport News, your level of satisfaction with municipal services, and where resources should be focused in the future. Please take a few minutes and let us know what is important to you and your household as a resident of the city.

Your responses to the questions in the survey are anonymous and will not be sent to the city but to the ETC Institute directly. ETC will compile the results and present a completed report to the city during a public meeting. Copies of the report will also be available at City Hall and posted on the city website at www.nngov.com.

A postage-paid return envelope has been provided for your convenience. If you would prefer to take the survey over the phone, please call toll free 888-801-5368. You may also take the survey online by visiting www.newportnewssurvey.com.

If you have any questions about the survey, please contact Michael S. King, AICP, Manager of Comprehensive Planning at (757) 926-8074 or mking@nngov.com.

I thank you for taking the time to complete this brief survey. By doing so, please know you are helping guide the direction of the City of Newport News. With the help of your input, together we can build a better community.

Sincerely,

Neil A. Morgan
City Manager

2013 City of Newport News Community Survey

The City of Newport News is committed to building a strong community. That can be accomplished with your open and honest input. Your feedback on this survey will inform City leaders about your level of satisfaction with planning and service delivery. Please take a few minutes (approximately 15 minutes) to complete this survey. If you have questions, please contact Michael King at (797) 926-8074 or mking@nngov.com.

| 1. OVERALL SATISFACTION WITH CITY SERVICES | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|---|----------------|-----------|---------|--------------|-------------------|------------|
| Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. | | | | | | | |
| A. | Overall quality of City services | 5 | 4 | 3 | 2 | 1 | 9 |
| B. | Overall quality of police and fire services | 5 | 4 | 3 | 2 | 1 | 9 |
| C. | Overall quality of parks and recreation programs and facilities | 5 | 4 | 3 | 2 | 1 | 9 |
| D. | Overall quality of customer service you receive from City employees | 5 | 4 | 3 | 2 | 1 | 9 |
| E. | Overall enforcement of City ordinances | 5 | 4 | 3 | 2 | 1 | 9 |
| F. | Overall maintenance of City streets, sidewalks, and infrastructure | 5 | 4 | 3 | 2 | 1 | 9 |
| G. | Overall maintenance of City buildings and facilities | 5 | 4 | 3 | 2 | 1 | 9 |
| H. | Overall flow of traffic | 5 | 4 | 3 | 2 | 1 | 9 |
| I. | Effectiveness of communication with the community | 5 | 4 | 3 | 2 | 1 | 9 |
| J. | How well the City is preparing for the future | 5 | 4 | 3 | 2 | 1 | 9 |
| K. | How well the City is prepared for disasters | 5 | 4 | 3 | 2 | 1 | 9 |
| L. | Quality of landscaping in parks, medians and other public areas | 5 | 4 | 3 | 2 | 1 | 9 |
| M. | Overall quality of economic development | 5 | 4 | 3 | 2 | 1 | 9 |

2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO Years? [Write in the letters below using the letters from the list in Question 1 above.]

 1st
 2nd
 3rd

| 3. OVERALL PERCEPTION | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|--|----------------|-----------|---------|--------------|-------------------|------------|
| Several items that may influence your perception of Newport News as a community are listed below. Please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." | | | | | | | |
| A. | Overall feeling of safety in the City | 5 | 4 | 3 | 2 | 1 | 9 |
| B. | Overall value received for City tax dollars and fees | 5 | 4 | 3 | 2 | 1 | 9 |
| C. | Overall planning for growth | 5 | 4 | 3 | 2 | 1 | 9 |
| D. | Overall appearance of the City | 5 | 4 | 3 | 2 | 1 | 9 |
| E. | Availability of affordable housing | 5 | 4 | 3 | 2 | 1 | 9 |
| F. | Availability of employment | 5 | 4 | 3 | 2 | 1 | 9 |
| G. | Acceptance of diversity | 5 | 4 | 3 | 2 | 1 | 9 |
| H. | Quality of public schools | 5 | 4 | 3 | 2 | 1 | 9 |
| I. | Availability of affordable quality care for aging adults | 5 | 4 | 3 | 2 | 1 | 9 |
| J. | Availability of affordable quality health care | 5 | 4 | 3 | 2 | 1 | 9 |
| K. | Availability of preventive health services (check-ups, vaccinations, etc.) | 5 | 4 | 3 | 2 | 1 | 9 |
| L. | Overall quality of life in the City | 5 | 4 | 3 | 2 | 1 | 9 |

4. Public Safety: Police and Fire

For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

| | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|----|---|----------------|-----------|---------|--------------|-------------------|------------|
| A. | Overall quality of local police protection | 5 | 4 | 3 | 2 | 1 | 9 |
| B. | Professionalism of police employees responding to emergencies | 5 | 4 | 3 | 2 | 1 | 9 |
| C. | How quickly police respond to 911 emergencies | 5 | 4 | 3 | 2 | 1 | 9 |
| D. | The visibility of police in neighborhoods | 5 | 4 | 3 | 2 | 1 | 9 |
| E. | The visibility of police in retail areas | 5 | 4 | 3 | 2 | 1 | 9 |
| F. | The City's efforts to prevent crime | 5 | 4 | 3 | 2 | 1 | 9 |
| G. | The City's efforts to enforce local traffic laws such as speeding | 5 | 4 | 3 | 2 | 1 | 9 |
| H. | Overall quality of local fire protection | 5 | 4 | 3 | 2 | 1 | 9 |
| I. | Professionalism of fire and EMT employees responding to emergencies | 5 | 4 | 3 | 2 | 1 | 9 |
| J. | How quickly fire rescue responds to 911 emergencies | 5 | 4 | 3 | 2 | 1 | 9 |
| K. | Quality of Emergency Medical Services (EMS) | 5 | 4 | 3 | 2 | 1 | 9 |

5. Which THREE of the public safety items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? [Write in the letters below using the letters from the list in Question 4 above.]

_____ 1st _____ 2nd _____ 3rd

6. Perceptions of Safety

Using a scale of 1 to 4, where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations:

| | | Very Safe | Somewhat Safe | Somewhat Unsafe | Very Unsafe | Don't Know |
|----|---|-----------|---------------|-----------------|-------------|------------|
| A. | Walking in your neighborhood during the day | 4 | 3 | 2 | 1 | 9 |
| B. | Walking in your neighborhood at night | 4 | 3 | 2 | 1 | 9 |
| C. | In commercial/business areas during the day | 4 | 3 | 2 | 1 | 9 |
| D. | In commercial/business areas at night | 4 | 3 | 2 | 1 | 9 |
| E. | At special events | 4 | 3 | 2 | 1 | 9 |
| F. | In City parks | 4 | 3 | 2 | 1 | 9 |

7. Are there any areas of town where you do not feel safe?

_____ (1) Yes (go to Q7a) _____ (3) No (go to Q8)

7a. If there are areas of town where you do not feel safe, where are they?

8. Codes and Ordinances

For each of the items listed, please rate your satisfaction on a scale of 1 to 5 where 5, means "Very Satisfied" and 1 means "Very Dissatisfied."

| | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|----|---|----------------|-----------|---------|--------------|-------------------|------------|
| A. | Enforcing the cleanup of litter and debris on private property | 5 | 4 | 3 | 2 | 1 | 9 |
| B. | Enforcing mowing and cutting of weeds and grass on private property | 5 | 4 | 3 | 2 | 1 | 9 |
| C. | Enforcing the maintenance of residential property (exterior of homes) | 5 | 4 | 3 | 2 | 1 | 9 |
| D. | Enforcing maintenance of business property (exterior of businesses) | 5 | 4 | 3 | 2 | 1 | 9 |
| E. | Enforcing sign regulations | 5 | 4 | 3 | 2 | 1 | 9 |
| F. | Enforcing the removal of blighted/ abandoned buildings | 5 | 4 | 3 | 2 | 1 | 9 |

9. Which TWO of the codes and ordinance items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? [Write in the letters below using the letters from the list in Question 8 above.]

_____ 1st _____ 2nd

10. Parks and Recreation

For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

| | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|----|--|----------------|-----------|---------|--------------|-------------------|------------|
| A. | Maintenance of City parks | 5 | 4 | 3 | 2 | 1 | 9 |
| B. | Proximity of your home to City parks and green spaces | 5 | 4 | 3 | 2 | 1 | 9 |
| C. | Quality of athletic fields | 5 | 4 | 3 | 2 | 1 | 9 |
| D. | Quantity of athletic fields | 5 | 4 | 3 | 2 | 1 | 9 |
| E. | Availability of information about City parks and recreation programs | 5 | 4 | 3 | 2 | 1 | 9 |
| F. | Variety of parks programs | 5 | 4 | 3 | 2 | 1 | 9 |
| G. | Cost of parks programs and facility fees | 5 | 4 | 3 | 2 | 1 | 9 |
| H. | The City's youth athletic programs | 5 | 4 | 3 | 2 | 1 | 9 |
| I. | The City's adult athletic programs | 5 | 4 | 3 | 2 | 1 | 9 |
| J. | City special events and festivals | 5 | 4 | 3 | 2 | 1 | 9 |
| K. | Ease of registering for programs | 5 | 4 | 3 | 2 | 1 | 9 |
| L. | Quality of Animal Control | 5 | 4 | 3 | 2 | 1 | 9 |

11. Which THREE of the parks and recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? [Write in the letters below using the letters from Question 10 above.]

_____ 1st _____ 2nd _____ 3rd

CUSTOMER SERVICE

12. Have you contacted the City during the past year?

___(1) Yes [answer Q12a through f] ___(2) No [go to Q13]

12a-f. **Only if you have contacted the City during the past year:** Using a 5-point scale, where 5 means "Always" and 1 means "Never," please rate your satisfaction with City employees on the following behaviors:

| <i>Customer Service Characteristics:</i> | | Always | Usually | Sometimes | Seldom | Never | Don't Know |
|--|---|--------|---------|-----------|--------|-------|------------|
| A. | It was easy to find someone to address my request | 5 | 4 | 3 | 2 | 1 | 9 |
| B. | The Newport News employee went the extra mile | 5 | 4 | 3 | 2 | 1 | 9 |
| C. | The response time was reasonable | 5 | 4 | 3 | 2 | 1 | 9 |
| D. | I was able to get my question/ concern resolved | 5 | 4 | 3 | 2 | 1 | 9 |
| E. | Newport News employees are courteous/professional | 5 | 4 | 3 | 2 | 1 | 9 |
| F. | I was satisfied with my experience | 5 | 4 | 3 | 2 | 1 | 9 |

13. Environmental and Sustainability Issues

Using a scale of 1 to 4, where 4 means "Very Important" and 1 means "Un-Important", please indicate how important the following issues are to you:

| | | Very Important | Important | Not sure | Un-Important | Don't Know |
|----|--|----------------|-----------|----------|--------------|------------|
| A. | Residential garbage collection and bulk trash collection | 4 | 3 | 2 | 1 | 9 |
| B. | Electrical power from recycling garbage | 4 | 3 | 2 | 1 | 9 |
| C. | Other alternative energy sources (such as solar panels, windmills, etc.) | 4 | 3 | 2 | 1 | 9 |
| D. | Energy efficient (green) buildings | 4 | 3 | 2 | 1 | 9 |
| E. | Sea level rise/"Climate Change" | 4 | 3 | 2 | 1 | 9 |
| F. | Stormwater management/flood prevention | 4 | 3 | 2 | 1 | 9 |
| G. | Residential recycling programs | 4 | 3 | 2 | 1 | 9 |
| H. | Water conservation | 4 | 3 | 2 | 1 | 9 |
| I. | Tree protection to maintain and increase tree canopy throughout the City | 4 | 3 | 2 | 1 | 9 |

14. PUBLIC COMMUNICATION AND OUTREACH

For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

| | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|----|--|----------------|-----------|---------|--------------|-------------------|------------|
| A. | Ease of access to information about City services | 5 | 4 | 3 | 2 | 1 | 9 |
| B. | Opportunities to participate in local government (advisory boards, volunteering) | 5 | 4 | 3 | 2 | 1 | 9 |
| C. | Quality of City's web site | 5 | 4 | 3 | 2 | 1 | 9 |
| D. | City efforts to keep you informed about local issues | 5 | 4 | 3 | 2 | 1 | 9 |
| E. | Effectiveness of public notices in the newspaper | 5 | 4 | 3 | 2 | 1 | 9 |
| F. | Quality of printed materials | 5 | 4 | 3 | 2 | 1 | 9 |

15. Which of the following are your primary sources of information about City issues, services, and events?

(check all that apply)

- (A) www.nngov.com
- (B) Twitter
- (C) Facebook
- (D) Email subscription
- (E) City Newsletter
- (F) City Hall
- (G) City local access channel
- (H) Television/News (which ones) _____
- (I) Radio (which ones) _____
- (J) Major Newspaper (which ones) _____
- (K) Community Newspapers

16. TRANSPORTATION AND MOBILITY. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

| <i>Transportation and Mobility</i> | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|----------------|-----------|---------|--------------|-------------------|------------|
| A. Availability of sidewalks in the City | 5 | 4 | 3 | 2 | 1 | 9 |
| B. Condition of sidewalks | 5 | 4 | 3 | 2 | 1 | 9 |
| C. Availability of pathways for walking or biking | 5 | 4 | 3 | 2 | 1 | 9 |
| D. Safety of biking in the City | 5 | 4 | 3 | 2 | 1 | 9 |
| E. Safety of walking in the City | 5 | 4 | 3 | 2 | 1 | 9 |
| F. Availability of biking lanes and amenities | 5 | 4 | 3 | 2 | 1 | 9 |
| G. Level of service at Airport | 5 | 4 | 3 | 2 | 1 | 9 |
| H. Availability of public transit options (Bus Service) | 5 | 4 | 3 | 2 | 1 | 9 |
| I. Availability of public parking at City Center | 5 | 4 | 3 | 2 | 1 | 9 |
| J. Availability of public parking in historic downtown | 5 | 4 | 3 | 2 | 1 | 9 |
| K. How well the traffic signal system provides for efficient traffic flow | 5 | 4 | 3 | 2 | 1 | 9 |
| L. Maintenance of streets in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |
| M. Overall maintenance of street signs/pavement markings | 5 | 4 | 3 | 2 | 1 | 9 |
| N. Overall cleanliness of streets | 5 | 4 | 3 | 2 | 1 | 9 |
| O. Adequate street lighting | 5 | 4 | 3 | 2 | 1 | 9 |
| P. Access to the waterfront | 5 | 4 | 3 | 2 | 1 | 9 |
| Q. Amtrak services | 5 | 4 | 3 | 2 | 1 | 9 |

17. Do you or does any member of your household use public transportation options?

(1) Yes (2) No

18. Does anyone in your household regularly ride a bicycle?

(1) Yes (2) No

19. REASONS TO LIVE IN NEWPORT NEWS Several reasons for deciding where to live are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," how important was each reason in your decision to live in Newport News, and are your needs being met?

| <i>Indicators</i> | | | | | | <i>Are your needs being met in Newport News?</i> | |
|-------------------|---|---|---|---|---|--|---------------------------|
| | | | | | | <i>Very Important</i> | <i>Somewhat Important</i> |
| A. | Sense of belonging to the community | 4 | 3 | 2 | 1 | A | B |
| B. | Safety and security | 4 | 3 | 2 | 1 | A | B |
| C. | Quality of public school system | 4 | 3 | 2 | 1 | A | B |
| D. | Employment opportunities | 4 | 3 | 2 | 1 | A | B |
| E. | Affordability of housing | 4 | 3 | 2 | 1 | A | B |
| F. | Access to quality shopping | 4 | 3 | 2 | 1 | A | B |
| G. | Availability of parks and recreation | 4 | 3 | 2 | 1 | A | B |
| H. | Near family or friends | 4 | 3 | 2 | 1 | A | B |
| I. | Availability of transportation options including public transit (bus, train, etc) | 4 | 3 | 2 | 1 | A | B |
| J. | Availability of cultural activities and the arts | 4 | 3 | 2 | 1 | A | B |
| K. | Access to restaurants/ entertainment | 4 | 3 | 2 | 1 | A | B |
| L. | Location of College, University or Vocational Institutions | 4 | 3 | 2 | 1 | A | B |
| M. | Access to quality health care | 4 | 3 | 2 | 1 | A | B |
| N. | Opportunities and/or resources for senior citizens | 4 | 3 | 2 | 1 | A | B |

| 20. OVERALL OPINION OF THE CITY | | Excellent | Good | Neutral | Below Average | Poor | Don't Know |
|---|---|-----------|------|---------|---------------|------|------------|
| Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of Newport News with regard to the following: | | | | | | | |
| A. | As a place to live | 5 | 4 | 3 | 2 | 1 | 9 |
| B. | As a place to raise and educate children | 5 | 4 | 3 | 2 | 1 | 9 |
| C. | As a place to work | 5 | 4 | 3 | 2 | 1 | 9 |
| D. | As a play for play & leisure | 5 | 4 | 3 | 2 | 1 | 9 |
| E. | As a place to visit | 5 | 4 | 3 | 2 | 1 | 9 |
| F. | As a place to retire | 5 | 4 | 3 | 2 | 1 | 9 |
| G. | As a well planned community | 5 | 4 | 3 | 2 | 1 | 9 |
| H. | Overall quality of life | 5 | 4 | 3 | 2 | 1 | 9 |
| I. | Overall sense of community | 5 | 4 | 3 | 2 | 1 | 9 |
| J. | Overall image of the City | 5 | 4 | 3 | 2 | 1 | 9 |
| K. | As a city that is moving in the right direction | 5 | 4 | 3 | 2 | 1 | 9 |

21. What is your level of satisfaction with the value of the services you receive for your property taxes that fund the city's operating budget?

- (1) Very satisfied (4) Dissatisfied
 (2) Satisfied (5) Very Dissatisfied
 (3) Neutral (6) Don't Know

22. The following areas reflect how the city's land has been developed over the years. Please rate your satisfaction on a scale of 1 to 5 these various locations throughout the City.

| LAND USE AND DEVELOPMENT | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---------------------------------|--|----------------|-----------|---------|--------------|-------------------|------------|
| A. | Mixed use developments such as City Center and Port Warwick | 5 | 4 | 3 | 2 | 1 | 9 |
| B. | Master planned communities such as Kiln Creek | 5 | 4 | 3 | 2 | 1 | 9 |
| C. | Enclosed shopping centers such as Patrick Henry Mall | 5 | 4 | 3 | 2 | 1 | 9 |
| D. | Shopping plazas such as Jefferson Commons | 5 | 4 | 3 | 2 | 1 | 9 |
| E. | Historic neighborhoods such as Hilton Village | 5 | 4 | 3 | 2 | 1 | 9 |
| F. | Christopher Newport University and the "Avenue of the Arts" area | 5 | 4 | 3 | 2 | 1 | 9 |
| G. | Historic downtown and Southeast area | 5 | 4 | 3 | 2 | 1 | 9 |

23. From the following list, please check **THREE** actions concerning land use you would most like the city to encourage.

- (01) More mixed-use projects like City Center
- (02) Work on improving existing commercial corridors by redeveloping blighted or vacant businesses and shopping centers
- (03) Promote older residential neighborhoods like Hilton Village, possibly by creating historic districts
- (04) Build more housing and commercial centers near public transit
- (05) Focus on expanding large industrial areas to attract more employers
- (06) Redevelop the historic downtown and the Southeast neighborhood
- (07) The development of homes, businesses and recreation facilities near or on the waterfront

HISTORIC DOWNTOWN

24. From the following list, please check **THREE** uses or activities you would like to see in the historic downtown.

- (01) Restaurant
- (02) Theater, Symphony, Performing Arts or Galleries
- (03) Civic Arena
- (04) Live music concerts/special events
- (05) Waterfront development
- (06) Shopping
- (07) Housing
- (08) Professional services (doctor, lawyer, CPA)
- (09) Work/employment
- (11) Satellite college
- (12) Other _____

25. How supportive are you of City programs which encourage new development in older areas of the City?

- (1) Very supportive (2) Somewhat supportive (3) Not supportive

26. How supportive are you of City programs which encourage repair of older areas to preserve historical properties?

- (1) Very supportive (2) Somewhat supportive (3) Not supportive

HOUSING

27. In what type of residence do you live?

- (1) Single family home
- (2) Townhome or Condominium
- (3) Apartment
- (4) Other _____

28. Do you own or rent your current residence?

- (1) Own (2) Rent

29. Which of the following types of housing do you feel are most needed in Newport News? (check **THREE** that you feel are most needed)

- (1) Single Family (less than \$150,000)
- (2) Single Family (\$150,000 - \$300,000)
- (3) Single Family (\$300,000 plus)
- (4) Condos/townhouses
- (5) Rental Apartment/duplexes
- (6) Senior Housing
- (7) Apartments over retail or live/work units
- (8) Luxury housing (all types)

30. Of the following, which THREE housing programs do you feel are most needed in Newport News?

- (1) Down payment/homebuyer assistance
- (2) Exterior/roof repair assistance
- (3) Reduced property taxes for repairs/improvements
- (4) Foreclosure prevention assistance
- (5) Energy efficiency assistance (Windows, Plumbing, Appliances, HVAC)
- (6) Financial assistance for heating and cooling costs
- (7) Property maintenance assistance (trees, yards, Fencing, driveways)

DEMOGRAPHICS

31. Approximately how many years have you lived in the City of Newport News?

- (1) Less than 5 years
- (2) 5-10 years
- (3) 11-20 years
- (4) More than 20 years

32. Where do you plan to be living in the next 2-5 years?

- (1) Newport News
- (2) Another City or County in Virginia
- (3) Outside of Virginia
- (4) Other _____
- (5) Don't know

33. What is your age?

- (1) Under 25
- (2) 25 to 34
- (3) 35 to 44
- (4) 45 to 54
- (5) 55 to 64
- (6) 65+

34. Are you or other members of your household of Hispanic or Latino ancestry?

- (1) Yes
- (2) No

35. Which of the following best describes your race?

- (1) African American/Black
- (2) American Indian or Alaska Native
- (3) Asian, Hawaiian or Other Pacific Islander
- (4) White
- (5) Other: _____

36. What is your highest grade of school completed?

- (1) Eighth grade or less
- (2) Some high school
- (3) High school graduate or GED
- (4) Some technical school
- (5) Technical school graduate
- (6) Some college
- (7) College graduate
- (8) Post-graduate or professional degree

37. Would you say your total household income is:

- (1) Under \$25,000
- (2) \$25,000 to \$49,999
- (3) \$50,000 to \$74,999
- (4) \$75,000 to \$99,999
- (5) \$100,000 or more

38. Your gender: (1) Male (2) Female

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed postage paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed on the sticker to the right will ONLY be used to help identify which areas of the City are having problems with City services. If your address is not correct, please provide the correct information. Thank you.